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IN THE COMPETITION APPEAL TRIBUNAL

Salisbury Square House 8 Salisbury Square London EC4Y 8AP Case No. : 1339/7/7/20

Wednesday 1 December 2021

Before: The Honourable Mrs Justice Falk Dr William Bishop Eamonn Doran (Sitting as a Tribunal in England and Wales)

BETWEEN:

Mark McLaren Class Representative Limited

Applicant/Proposed Class Representative

-v-

MOL (Europe Africa) Ltd and Others

Respondents/Proposed Defendants

<u>A P P E A R AN C E S</u>

Sarah Ford QC and Emma Mockford (On behalf of Mark McClaren Class Representative Limited) Mark Hoskins QC and David Bailey (On behalf of MOL) Marie Demetriou QC and Daniel Piccinin (On behalf of NYKK) Josh Holmes QC and Michael Armitage (On behalf of WWL) Tony Singla QC and Anneliese Blackwood (On behalf of Kawasaki Kisen Kaisha Ltd)

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Wednesday, 1 December 2021

2 (10.30 am)

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3 THE CHAIRWOMAN: Good morning.

4 I should just read out the normal livestream 5 warning. These proceedings are being livestreamed and 6 many may be joining on the Microsoft Teams platform. 7 I must start again, therefore, with the customary warning. These proceedings are in open court as much as 8 if they were being heard before the Tribunal physically 9 10 in Salisbury Square House. An official recording is being made and an authorised transcript will be 11 12 produced, but it is strictly prohibited for anyone else 13 to make an unauthorised recording, whether audio or 14 visual of the proceedings, and breach of that provision 15 is punishable as a contempt of court. 16 Thank you. Good morning. 17 Submissions by MR HOSKINS 18 MR HOSKINS: Good morning. I am going to address you on the 19 opt-in/opt-out point which arises in the following way: 20 if the Tribunal is against the respondents on the 21 primary submission that no collective proceedings should 22 be certified, then in the alternative we submit that any 23 collective claim by "large business purchasers" -- and I will come to the definition of that -- should only be 24 25 permitted on an opt-in basis.

1 There are two legal issues that this raises. The 2 first is this one: where a PCR brings an application solely for permission to bring opt-out proceedings, is 3 the Tribunal precluded as a matter of law from 4 5 considering whether opt-in proceedings would be more appropriate? In other words, can the Tribunal make 6 7 a straight choice between opt-out and opt-in for all class members? That is the first issue. 8

The second issue, which is related, is this: where 9 10 a PCR brings an application solely for permission to 11 bring opt-out proceedings, is the Tribunal precluded as 12 a matter of law from considering whether opt-in 13 proceedings would be more appropriate for some of the proposed class members? In other words, can the 14 15 Tribunal make a choice between opt-out for some class 16 members and opt-in for other class members?

Those are the two legal issues. Before I make my 17 submissions in relation to them, let us revisit the 18 19 legal provisions. You have seen some of them so we will 20 be able to take them pretty quickly. First of all, can 21 we please go to authorities {AUTH/1/4}, which is the 22 Competition Act. It is section 47B(7)(c). THE CHAIRWOMAN: Sorry, for some reason, I am not --23 MR HOSKINS: You are not plugged in again? 24 THE CHAIRWOMAN: I am still not plugged in. I do not know 25

1 what has happened here. Please bear with me. (Pause) 2 Thank you. MR HOSKINS: So section 47B(7)(c) provides: 3 "A collective proceedings order must include the 4 5 following matters ... "(c) specification of the proceedings as 6 7 opt-in collective proceedings or opt-out collective proceedings" 8 9 Then if we can go down to (12) on the same page: "Where the Tribunal gives a judgment or makes an 10 11 order in collective proceedings, the judgment or order 12 is binding on all represented persons, except as 13 otherwise specified." 14 In other words, all class members who have not opted 15 in -- sorry, who have not opted out in opt-out 16 proceedings will be bound by the judgment. 17 Can we go to the Tribunal rules, so that is $\{AUTH/2/1\}$. Can we go to page 46, $\{AUTH/2/46\}$? You 18 19 have seen these before. You see the heading, 20 "Certification of the claims as eligible for inclusion 21 in collective proceedings". Sub (2) deals with the 22 issue of whether claims are suitable to be brought in 23 collective proceedings and you will see there is 24 a non-exhaustive list of matters for the Tribunal to consider, but the overarching requirement is: 25

1 "... the Tribunal shall take into account all 2 matters it thinks fit ... " 3 Then there is a separate -- a discrete rule, sub(3), 4 which deals with the choice between opt-in and opt-out 5 proceedings. It says: "In determining whether collective proceedings 6 7 should be opt-in or opt-out proceedings, the Tribunal may take into account all matters it thinks fit, 8 including [all the items in sub] (2) ..." 9 But in addition: 10 "the strength of the claims;" and 11 12 "(b) whether it is practicable for the proceedings 13 to be brought as opt-in collective proceedings, having regard to all the circumstances, including the estimated 14 15 amount of damages that individual class members may recover." 16 So you will see that whilst "all matters [the 17 Tribunal] thinks fit", there is a specific reference to 18 the estimated amount of damages for individual class 19 20 members as a factor relevant to opt-in versus opt-out. 21 Then just to tie off a query from the bench 22 yesterday, page 65 of this tab, {AUTH/2/65}, Rule 115(3), the heading is "General power of the 23 24 Tribunal". Sub (3): 25 "The President may issue practice directions in

1 relation to the procedures provided for by these Rules." 2 We then go to the guide, which is such a practice direction. If we go to tab 3 of authorities, {AUTH/3}, 3 if we can go to page 11, {AUTH/3/11}, you will see the 4 5 explanation there that the guide was made pursuant to Rule 115(3) and is a practice direction. 6 7 THE CHAIRWOMAN: Thank you. MR HOSKINS: Can we please go to 86 in this tab, 8 9 {AUTH/3/86}? You have seen these before, 6.38 and 6.39, 10 but I am going to go through them in some detail so 11 I would invite you briefly to refresh your memory on 12 what 6.38 and 6.39 say. (Pause) 13 THE CHAIRWOMAN: Do you want us to read the -- can you scroll down, please, if you want us to read the rest, to 14 15 the bottom of the page? Thank you. 16 Yes. MR HOSKINS: In our submission, there are eight points that 17 one can draw from this. The first one, if you take the 18 19 words -- opening words to 6.38: 20 "... a judgment in opt-out proceedings binds all 21 persons within the class ... " 22 I have shown you that in the Act, we looked at sub 23 (12). Opt-out proceedings binds all persons in the class whereas opt-in proceedings bind only those class 24 members who have opted into the proceedings. Therefore 25

the binding nature of opt-out proceedings is very
 far-reaching and there is a description of that in the
 Merricks judgment in the Supreme Court.

If we can go to authorities, tab 25 -- I just need 4 5 to get the page for you. Sorry. It is paragraph 92, which is on page 32, {AUTH/25/32}. This is the 6 7 dissenting judgment of Lords Sales and Leggatt, but there is no dispute about the general nature of opt-out 8 proceedings and this is, as you will see, simply 9 10 a description of the general nature of opt-out 11 proceedings. Can I ask you, please, to read 12 paragraph 92?

13 THE CHAIRWOMAN: Yes.

MR HOSKINS: So you will see from the opening sentence that: "Generally, legal proceedings may only be brought with the authority of the persons whose rights are ... to be enforced."

But, in relation to opt-out proceedings "a person may become a claimant in collective proceedings without taking any affirmative step and, potentially, without even knowing of the existence of the proceedings" brought in his or her name.

As we have seen from the Act, that person will be bound by the judgment that is delivered at the end of the opt-out proceedings. That is the first point I wanted to highlight arising from the guide. If we can go back to the guide, please, so {AUTH/3/86}, the second point is this: if you see 6.39, the heading "Strength of the claims ...", and the end of the first sentence, the guide says:

6 "... in the latter case [i.e. in an opt-in case], 7 the class members have chosen to be part of the 8 proceedings and may be presumed to have conducted their 9 own assessment of the strength of their claim."

10 So that is an important difference between opt-out 11 and opt-in. In opt-in claims, the class members choose 12 to be part of the proceedings and it is to be assumed 13 that they direct their mind, therefore, and make 14 a positive decision to opt in because they wish to be 15 part of those proceedings.

16 The third point, again under the heading "Strength 17 of the claims ...", you will see the words:

18 "Given the greater complexity, cost and risks of19 opt-out proceedings ..."

20 So, according to the guide, opt-out proceedings are 21 more complex, costly and riskier than opt-in 22 proceedings, and that is understandable because opt-out 23 claims will almost invariably be brought on behalf of 24 larger classes than opt-in claims.

25 There will, as in this case -- we will come to it --

1 be more evidential gaps because of the detachment of the 2 class members from the claim. There will be a whole other industry following judgment in terms of 3 distribution and you will see that a specialist body has 4 5 been retained to deal with distribution, but there are questions of, once the criteria have been set for 6 7 distribution, what proof do claimants have to provide, who processes that proof, who checks what they are to 8 receive. So it is not surprising that the guide takes 9 10 the view that opt-out will be more complex, costly and 11 riskier than opt-in.

12 The fourth point under the heading, "Whether it is 13 practicable ... ", you will see in the second sentence, 14 given the different characteristics of opt-out and 15 opt-in claims, "There is a general preference for proceedings to be opt-in where practicable". It is not 16 a straight choice between opt-in and opt-out. The 17 18 starting point is there is a general preference for 19 opt-in.

20 The fifth point -- and one sees it in the last 21 sentence of paragraph 6.38, if we can shuffle up again, 22 please:

"Where the class representative seeks approval to
bring opt-out proceedings, it will need to make
submissions as to why that form of proceedings is more

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appropriate than opt-in proceedings."

2 Two points flow from that. First of all, the guide 3 indicates that a PCR must make submissions on why 4 opt-out is more appropriate than opt-in in all cases 5 where it seeks approval to bring opt-out proceedings. 6 There is no restriction on that requirement in the 7 guide. It is generally applicable.

8 The second and very important point is that the 9 burden is on the PCR to satisfy the Tribunal that 10 opt-out proceedings are more appropriate than opt-in 11 proceedings. It is not on the respondents to satisfy 12 the Tribunal that the opposite is the case. The PCR 13 must satisfy you.

The sixth point -- it is the opening sentence under 14 15 the heading "Whether it is practicable for the proceedings to be brought ... ", so we need to shuffle 16 down again a little. This reflects rule 79(3) of the 17 18 Tribunal rules, "the estimated amount of damages that 19 individual class members may recover" is identified as 20 a specific factor for the Tribunal to take into account 21 "in determining whether it is practicable for the 22 proceedings to be certified as opt-in".

The seventh point -- it is the final sentence under the heading "Whether it is practicable ..." -- factors in favour of an opt-in approach include, one, "the fact that the class is small but the loss suffered by each class member is high", and two, "the fact that it is straightforward to identify and contact the class members".

5 The final point in relation to the "Strength of the 6 claims", the guide states that the Tribunal will usually 7 expect the strength of the claims to be more immediately perceptible in an opt-out than an opt-in case, no doubt 8 because of the greater cost, complexity and risk. 9 10 Secondly, the reference to the strength of the claims in 11 Rule 79(3) does not require the Tribunal to conduct a full merits assessment. Thirdly, the Tribunal will 12 13 form a high-level view of the strength of the claims based on the collective proceedings claim form. So you 14 15 are looking at what the PCR has put forward in the claim 16 form and forming a view on the strength at a high level.

Finally, where the claimants seek damages for the 17 18 consequence of an infringement found by a competition 19 authority, i.e. in a follow-on claim, they will 20 generally -- and I add the words "but therefore not 21 always" -- be of sufficient strength for the purposes of 22 this criterion. There is an indication of what the general position will be, but it clearly permits for 23 there to be exceptions. 24

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There is one other aspect of the regime I would like

to flag up, and that is the commercial aspect of collective actions. Collective actions, collective proceedings, are not just claims brought by concerned persons on behalf of consumers -- although they are that -- but they are also significant commercial projects put together by well-resourced solicitors and funders with a view to making significant profits.

8 Now, there is absolutely nothing wrong about that. 9 That is the way the legislation is intended to work. 10 Solicitors and funders work together to put together 11 commercial projects that will benefit consumers, but, in 12 our submission, that is one of the reasons why the 13 Tribunal must consider whether opt-in proceedings would 14 be more appropriate than opt-out proceedings.

15 If we can go back to *Merricks* in the Supreme Court, 16 {AUTH/25/33}, again from the judgment of Lords Sales and 17 Leggatt, and paragraph 98 -- can I ask you please to 18 read paragraph 98? (Pause)

In our submission, what this means is that solicitors and funders cannot dictate whether proceedings should be opt-in or opt-out based on their views of what would be most profitable for them. It must be, and it is, for the Tribunal to decide what most accords with the interests of justice, taking account of the interests of consumers and defendants and the need

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to conduct proceedings fairly and efficiently.

2 So having made those comments about the nature of 3 the legislation and the differences between opt-out and 4 opt-in, let me turn to the first legal issue. I just 5 remind you, the first legal issue is: can the Tribunal 6 make a straight choice between opt-out and opt-in for 7 all class members where the PCR makes an application 8 solely on an opt-out basis?

Now, in our submission, it is already established 9 10 that a PCR who has only applied for certification for opt-out proceedings must satisfy the Tribunal that that 11 12 is more appropriate than opt-in proceedings. 13 Furthermore, the burden in that regard is on the PCR, not the respondents. We see that in the rail fares 14 15 case -- sorry, in the BT case, Le Patourel, {AUTH/29}. If we go to page 3 {AUTH/29/3}, you will see at 16 paragraph 4, the final sentence: 17

18 "... the PCR is seeking a CPO on a 'opt-out' basis
19 exclusively ..."

20 Then to page 37, {AUTH/29/37}, paragraph 110, you 21 were shown this by Ms Ford and the crucial finding is 22 the penultimate sentence over the page, {AUTH/29/38}:

We agree that the fact that the PCR does not seek an opt-in basis as an alternative does not absolve it from demonstrating, and the Tribunal from being satisfied, that the opt-out basis is more appropriate."

2 So two factors: the PCR must show that opt-out is 3 preferable to opt-in and the burden is on the PCR. That 4 position is reflected in the *Gutmann* case. That is 5 tab 30. If we go to page 4, {AUTH/30/4}, the first 6 sentence of paragraph 5 tells us:

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7 "The Applicant seeks to bring the proceedings on an
8 opt-out basis ..."

9 Then page 21, {AUTH/30/21}, paragraph 51, it is 10 about eight lines down:

"We think Ms Abram is probably correct in her submission that this consideration applies even when no opt-in alternative is put forward by the Applicant, since it is for the Tribunal to decide whether a CPO on an opt-out basis is justified. That accords with the view expressed in the Guide at para 6.39."

That is put in the terms "We think it is probably correct", but we find a more definitive adoption of the *Le Patourel* approach, page 74, paragraph 182, under the heading "Opt-out proceedings":

21 "Since the Applicant seeks to bring opt-out 22 proceedings, Rule 79(3) is engaged and it is for the 23 Tribunal to consider whether instead opt-in proceedings 24 should be ordered."

So you have definitive statements in both

Le Patourel and in Gutmann that, where the PCR brings an application on an opt-out-only basis, it has a burden to satisfy the Tribunal that that is preferable to opt-in. It is not entirely clear what the PCR's position on this is, but I think it is putting down a marker on this point, but it is sort of willing to wound but afraid to strike, but let me take this head-on.

8 In their skeleton at paragraph 92 {AB/1/37}, they 9 argue that this approach, i.e. the approach that I am 10 advocating and that the Tribunal has hereto adopted, has 11 the result that:

12 "... in any case where an opt-out claim is proposed, 13 the 'exception' formulated by Lord Briggs to the general 14 rule that certification is not about a merits test would 15 in fact be the norm."

16 So that is the argument they would make if they were 17 willing to strike, but the argument is misguided in any 18 event.

19 If we can go to Merricks, so that is authorities at 20 tab 25. I will just get the page number for you, 21 {AUTH/25/23}. Again, you were shown these by Ms Ford on 22 the first day. It is paragraphs 59 and 60. In 59:

23 "... the Act and Rules make it clear that, subject
24 to two exceptions, the certification process is not
25 about, and does not involve, a merits test."

The first exception is strike-out, summary judgment,
 and then at paragraph 60:

3 "The second exception is that Rule 79(3)(a) makes 4 express reference to the strength of the claims, but 5 only in the context of the choice between opt-in and 6 opt-out proceedings."

7 In our submission, the approach adopted by the Tribunal in Le Patourel and Gutmann is the correct one 8 and the argument put against that by the PCR is a bad 9 10 one for the following reasons: Merricks did not actually 11 raise this issue, i.e. the one we are looking at now, at 12 all. This is simply reasoning of Lord Briggs on the way 13 to his conclusion on the issues that were in that case. But the issue of whether the Tribunal -- sorry, whether 14 15 the PCR has to justify an opt-out approach even where it 16 brings an opt-out only application simply was not raised in Merricks. It was not an issue. 17

But clearly on its face, secondly, *Merricks* did not decide that consideration of the merits could never play any role as part of the certification proceedings. Lord Briggs expressly found the exception or one of the exceptions was where there is a choice or a need to make a choice between opt-in and opt-out. That is expressly provided for by Rule 79(3) (a).

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The third point is that there is a substantive

1 difference between the potential role of the merits in relation to suitability and opt-in versus opt-out. In 2 relation to suitability, if merits were relevant and the 3 test were failed, no certification could be ordered at 4 It would be an absolute barrier. But that is not 5 all. the case in relation to opt-in versus opt-out. The 6 7 consideration of merits in that context is relevant to the tribunal's decision as to what type of collective 8 proceedings should be permitted, not whether there 9 10 should be collective proceedings at all. THE CHAIRWOMAN: That is subject to one point which you will 11 12 need to address us on, which is what the Tribunal is to 13 do if the only application in fact before it is for opt-out. Let us just say the Tribunal accepted your 14 15 legal argument and then went away and thought about it 16 and thought, "Actually, for some members of the class, opt-in would be better" -- let us say we reached that 17 18 conclusion -- we cannot force that on the proposed class 19 representative so what do you say happens? 20 MR HOSKINS: The proposed -- I was going to deal with it as 21 my last point, but, rather --22 THE CHAIRWOMAN: Deal with it in that order, but it is 23 a question that needs --24 MR HOSKINS: I will foreshadow: it is for the PCR to decide. If they bring an application to the Tribunal and the 25

1 Tribunal forms the view that, in fact, opt-in for part 2 of the class is preferable to opt-out, then as a matter of law the Tribunal should state that. In this case 3 4 what I am going to suggest is that the application would 5 be adjourned and the PCR would have the opportunity to 6 consider whether it wished to make such an application. 7 It could decide just to carry on with the opt-out part of the claim or it could decide that in fact it wished 8 to make the application. Having had the indication that 9 10 it can have opt-in for large business purchasers, it 11 would say, "Yes, thank you very much, we will do that", 12 and come back to the Tribunal with an amended 13 application and take the advantage of that. But it is not for the Tribunal to dictate what should happen. 14 The 15 Tribunal can only say, "In our view, as a matter of law, 16 this is what we think should happen", and then it is free choice for the PCR, for the funder, for the 17 18 solicitors, whether they --

19 THE CHAIRWOMAN: I thought you would say that, but I thought 20 I would clarify.

21 MR HOSKINS: The final point on this merits issue is I have 22 described the difference between merits that might play 23 a part in suitability and merits that might play a part 24 in opt-in versus opt-out. Of course that is reflected 25 in the rules themselves because one has Rule 79(2) on

suitability and we have the Merricks judgment. Merits still play a part in that as a matter of certification. Then you have Rule 79(3) separately saying merits do play a part in opt-in versus opt-out, so the rules themselves make it quite clear the different concepts and that merits are relevant.

7 So to finish on the first legal issue, in our submission, as a matter of law, it cannot be correct 8 that a PCR can prevent the Tribunal from considering 9 10 whether opt-in proceedings would be more appropriate for 11 a particular set of claims by the simple expedience of 12 only making an application for opt-out proceedings. 13 That is particularly so given the commercial interests of both solicitors and funders to bring opt-out rather 14 15 than opt-in proceedings in order to maximise their own 16 returns.

Under the legislation, in our submission, it is quite clear that it is for the Tribunal to decide between opt-out and opt-in, not for the PCR to decide and to take that decision as a matter of law out of the tribunal's hands.

It brings me to the second issue, which is, where the PCR has made an opt-out only application, can the Tribunal make a choice between opt-out for some class members and opt-in for other class members? There is

1 obviously a degree of overlap between the first issue 2 and the second issue. First of all, just as it is 3 important for the Tribunal to have control over whether 4 proceedings should be opt-in or opt-out rather than 5 leaving the choice entirely to the PCR, it is important that the Tribunal should be able to consider the nature 6 7 of the package of claims put together by the PCR to determine whether that package is appropriate or not. 8

Indeed, if that were not the case, it could 9 10 facilitate manipulation in certain cases. I am not 11 suggesting manipulation in this case. I am simply 12 pointing out the possibility if the law were as the PCR 13 suggests. Imagine a group of claims which would, most 14 appropriately, be brought on an opt-in rather than an 15 opt-out basis. If the PCR's submissions were correct, 16 the PCR could prevent the Tribunal as a matter of law from even considering the correct position simply by 17 18 bundling those claims with some others and making the 19 application on an opt-out basis. That cannot be the 20 law.

21 Secondly, the respondents' argument, i.e. our 22 argument, is consistent with the Act and the rules. Can 23 we go back to the Act, {AUTH/1/3}? It is important to 24 understand what the nature of collective proceedings 25 actually is. Section 47B(1) provides that collective

1 proceedings are a collection of individual claims or of 2 claims that would be capable of being brought individually. They are a collection of individual 3 4 claims. If we can go to the rules, tab 2 in this bundle --5 THE CHAIRWOMAN: Sorry, you were looking at 47B(1), there? 6 7 MR HOSKINS: Yes 47B(1): 8 "... proceedings may be brought before the Tribunal combining two or more claims to which section 47A 9 applies ..." 10 11 47A, if you want to look at it on page 2, sets out 12 when an individual claim can be brought before the 13 Tribunal for damages. 14 THE CHAIRWOMAN: Thank you. 15 MR HOSKINS: I was going to the rules, {AUTH/2/46}. Rule 80(1)(d) -- so if we look at 80(1) first: 16 "A collective proceedings order shall authorise the 17 class representative to act as such ... and shall ... " 18 19 Then there is a list of things it must do. Top of20 page 47, {AUTH/2/47}: 21 "(d) [it must] describe or otherwise identify the claims certified for inclusion in the collective 22 23 proceedings." I.e. the individual claims certified for inclusion 24 in collective proceedings. 25

Then (f):

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2 "State whether the collective proceedings are opt-in
3 or opt-out collective proceedings."

So, in our submission, given that the fundamental issue is whether individual claims should be grouped together on a collective basis, it follows that the Tribunal should be, and we say is, entitled to consider whether groups of individual claims within a single application should be grouped together on an opt-in or an opt-out basis.

In response to a solely opt-out application, the Tribunal has power under Rule 80(1)(f) to make a CPO or CPOs certifying some claims to proceed on an opt-out basis and others to proceed on an opt-in basis, but you are required to consider the best way that individual claims should be brought collectively.

The third point is that the PCR complains that 17 18 a finding that opt-in would be more appropriate for 19 large business purchasers would be commercially 20 advantageous for the respondents in this case, but, with 21 respect, that argument cannot carry any weight. In 22 commercial disputes, all parties put forward arguments 23 that are helpful rather than detrimental to their 24 position. It would be an act of self-harm if it were 25 otherwise the case.

THE CHAIRWOMAN: So you say "So what?" on that point? 1 2 MR HOSKINS: Exactly. The fact that an argument is helpful practically to a particular party does not go to the 3 4 proper interpretation of the law. It cannot do so and 5 we are looking here at a purely legal question --THE CHAIRWOMAN: Well, it does not go to the proper 6 7 interpretation of the law. MR HOSKINS: It might come into the facts, absolutely --8 THE CHAIRWOMAN: It might come into the facts. 9

MR HOSKINS: -- but it cannot be relevant as a matter of law.

12 Finally, I make the point that this issue, this 13 opt-out only application, should there be opt-in for part of them, is unlikely to arise in many cases. It is 14 15 particularly apposite here because of the disparate 16 nature of the class -- we will come on to that in a minute -- where you have purchasers of thousands of 17 18 cars down to people who bought one car in the period. 19 It is only because of that top end of the class that 20 includes purchasers of thousands of vehicles that this 21 issue arises, but this is not an issue that will arise 22 in every case.

That is all I want to say on the law, so I want now to turn to the facts of this case. But before getting to the nitty-gritty, I would like to emphasise two

1 important general points. First of all, as we have 2 seen, there is a general preference for claims to be brought on an opt-in rather than an opt-out basis. In 3 4 our submission, what that means is that when you are 5 considering the PCR's arguments, it is therefore important to distinguish between characteristics of 6 7 opt-in proceedings generally and those that are specific to the facts of this case because attempts to say that 8 general characteristics of opt-in proceedings are 9 10 undesirable should be given little weight in light of 11 the general preference for opt-in over opt-out.

12 The president, in making the practice direction, has 13 already formed a view of the merits and demerits of 14 opt-in over opt-out and has said there should be 15 a general preference, so a mere description in 16 first Hollway of general aspects of opt-in cannot weigh 17 heavily in the balance and we will see some specific 18 examples of that when I go to the weeds.

19 The second point is one I have made before. I make 20 no apologies for emphasising it again. It is for the 21 PCR to satisfy the Tribunal that bringing all the 22 individual claims in its proposed class on an opt-out 23 rather than an opt-in basis is preferable. The onus is 24 on the PCR, not on the respondents.

25

Let me deal first with the issue of practicability,

which is one of the two specific factors that Rule 79(3) says the Tribunal should have regard to. Let me take it under a number of different headings. Let me begin, first of all, with the evidence on the value of the claims that has been put forward in the claim form because that is what we are required to look at.

7 What we have done is to put forward the expert report of Dr Nicola Tosini, an economist, to provide 8 estimates of the value of the claims put forward by the 9 10 PCR that relate to large business purchasers; i.e., what 11 he does is he takes the claims as set out in the claim 12 form and strips them out into large business purchasers 13 and the rest and I will show you what he concludes on that. But the PCR has not challenged that exercise. It 14 15 has not put in its own expert report, saying, "No, no, 16 no, Dr Tosini has this absolutely wrong". So, in our submission, the Tribunal can and should form a view 17 18 based on Dr Tosini's estimates. They are not in dispute 19 for the purposes of this hearing.

If we can go to, first of all, the appendix to Dr Tosini's report, {B2/108/1} -- sorry, it may not have the "2" in the electronic bundle. {B/108}, that is it. Thank you. It is not quite as cloudy, I hope, as the one we were looking at yesterday.

25 THE CHAIRWOMAN: Just for the benefit of the panel members,

1 it is not in the core bundle. 2 MR HOSKINS: It is in the hard copy B bundle but not in the 3 core bundle. 4 THE CHAIRWOMAN: Yes, not in our core bundle. 5 MR HOSKINS: So this provides estimates of damages for different definitions, for different thresholds of large 6 7 business purchasers. The estimates are based on the PCR's own proposed damages estimates. It simply takes 8 what the PCR has done and splits them out into different 9 10 categories of class members. The first column are just 11 the different overcharge percentages that have been put 12 forward by the PCR, 10%, 15%, 20%. The second column, 13 under the heading "Threshold Registrant", are the different possible or potential thresholds for the 14 15 definition of "large business purchasers"; i.e., someone who bought 4,000 vehicles, someone who bought 5,000 16 vehicles, et cetera. 17

18 THE CHAIRWOMAN: Over the entire period?

19 MR HOSKINS: That is right.

The fifth column -- so you will see the heading "Overcharge for the Threshold Registrant", then in the fifth column "Total Overcharge Simple Interest". The one we are particularly interested in -- our proposed threshold, as you know, is 20,000, and what the fifth column tells us is that a business that purchased 20,000 1 vehicles over the claim period would have an

2 individual claim of £59,349. But, obviously, it is
3 a matter of judgment. If you think there is merit in
4 this submission, you might say, "Yes, I think there
5 should be ..." -- sorry.

DR BISHOP: Sorry. You say the fifth column shows -- 20%
interest shows 59,000 --

8 THE CHAIRWOMAN: No 20,000 vehicles.

9 MR HOSKINS: So the second column -- we are looking in -10 assumed overcharge is 10%.

11 DR BISHOP: Oh, 10%.

12 MR HOSKINS: Yes, we are in the 10% column. Then we are 13 looking at, assuming that the threshold to be a large 14 business purchaser is 20,000 vehicles or more --

15 DR BISHOP: I understand.

16 MR HOSKINS: -- then the individual claim, including simple 17 interest, would be the 59,000.

18 It is important to note that that is the minimum 19 value of the individual claim because there will be 20 members of that class, the definition of "large business 21 purchasers", who bought more than 20,000 vehicles. You 22 see that in the sixth column. So if the threshold is 20,000, there would be 45 members potentially of that 23 class, but if you move up to the 45,000 vehicles, there 24 would be 29 members of that class. So 20,000 is the 25

minimum and there are, in that estimate, people who will
 have bought more. That is a minimum.

Then carrying through on the 20,000 threshold, if you go to the final column, you get the aggregate value that the claim would have of all those large business purchasers and you see that the aggregate claim would be 29,577,687. You can do the same for the 20% overcharge simply by going down, 20%, 20,000 threshold, the individual claim is 118,699, the total is 59,155,353.

10 Again you can do the same for a threshold of 45,000 vehicles. So at 10% the individual claim would be worth 11 12 118,699, the total would be 28,158,468, and at 20% the 13 individual claim would be 237,397 and the total claim would be 56 million-odd. So this is us trying to give 14 15 you the toolkit -- if you think there is merit in this 16 argument but you think 20,000 does not sound right, you have the figures for other levels. So that is the raw 17 18 material.

19Rule 79(3) expressly refers to the estimated amount20of damages that individual class members may recover as21being a factor relevant to opt-in versus opt-out. As22I have just shown you, if one adopts a threshold of2320,000 or more vehicles for large business purchasers,24the minimum individual value of claims would be between25£59,349 -- that is the 10% overcharge -- and £118,699 --

1 that is the 20% overcharge -- including simple interest. 2 Our submission is that that level of potential recovery would be sufficient to incentivise large business 3 4 purchasers, LBPs, to opt in. If you disagree, you could 5 look at the 45,000 figures and you will see there is quite a material increase in the individual value of the 6 7 claim. Now, the PCR makes a number of arguments in response 8 to this. If we can go to first Hollway, so that is core 9 10 bundle, tab 18 at page 8. 11 THE CHAIRWOMAN: I think it may be C15. 12 MR HOSKINS: Sorry, it is also C15, page 8. Would you 13 prefer core bundle references? 14 THE CHAIRWOMAN: Sorry, my mistake. 15 MR HOSKINS: No, that is fine. I am happy to give both if it helps as well. $\{C/15/8\}$. 16 Sorry, is the core bundle not available 17 18 electronically? THE CHAIRWOMAN: It is up there. I just thought the 19 20 operator was finding it difficult and I had the hard 21 copy. 22 MR HOSKINS: I will do whatever is most helpful. 23 Paragraph 24 you were shown yesterday. Can I just ask 24 you to remind yourself what is said five lines down: 25 "When deciding whether to participate in the claim

. . . " 1 2 If you could read that string of points, please, down to the reputational impact point. So a list of 3 4 things that a large business purchaser would likely need 5 to do in deciding whether to opt in or not. 6 Then a similar point at paragraph 26 on the same 7 page, the final sentence: "... a potential opt-in class members ... would need 8 to put resources in to assessing the merits of the 9 10 claim." 11 This is said to be a disadvantage. It is a bad thing according to the PCR. 12 13 Then on page 9, $\{C/15/9\}$, paragraph 29: 14 "As far as the claim value is concerned, the Large 15 Business Purchaser may have to gather data and provide 16 it to the solicitors and experts to be analysed to make an informed decision about whether or not to opt-in." 17 18 Again this is presented as a bad thing, a factor 19 against opt-in. 20 But, with respect, this argument is misguided 21 because, as I have already explained, one of the major 22 differences between opt-in and opt-out is that, under 23 the opt-in method, those who opt in have chosen to be part of the proceedings and may be presumed to have 24 25 conducted their own assessment of the strength of their

claim. You see from the guide and you see from the
 Merricks judgments of Lord Sales and Lord Leggatt that
 that is a good thing, not a bad thing. That is one of
 the advantages of opt-in. That is why it is preferred.

5 In contrast, a person may become a claimant in opt-out proceedings without taking any affirmative step 6 7 and potentially without even knowing that a claim is being brought in their name. It is that distinction 8 that is one of the reasons for there being a preference 9 10 for opt-in over opt-out. So the fact that certifying 11 opt-in proceedings for LBPs would require potential 12 class members actively to consider whether to 13 participate in the proceedings is actually an argument in favour of opt-in proceedings, not against. 14

Remember the opt-in indicators in paragraph 6.39 (AUTH/3/86) of the Tribunal Guide. I will just remind you. I am reading from the guide:

IS "Indicators that an opt-in approach could be both workable and in the interests of justice might include the fact that the class is small but the loss suffered by each class member is high, or the fact that it is straightforward to identify and contact the class members."

In fact, both these indicators, we submit, are present in the present case in relation to large

1 business purchasers. Let us take the first indicator, 2 the size of the class, the value of the claims. As we have already seen, 45 -- the estimate is that 3 4 45 businesses bought more than 20,000 vehicles in the 5 claim period and each of those businesses has an estimated minimum claim of between around £60,000 and 6 7 £120,000; in other words, the class is small, about 45, and the individual losses are high, 60,000 to 120,000. 8 I just pause here to say we are a world away from the 9 10 2.3 million largely domestic customers in Le Patourel. 11 You remember when Ms Ford took you to the 12 Le Patourel judgment on the first day and I asked you to 13 read the extra bit of the paragraph, paragraph 114,

because there is no comparison. She sought to make a comparison but it was unfounded because of the nature of the potential class we are looking at.

The second indicator, "straightforward to identify and contact the class members", in our submission, it is straightforward to do both. In relation to identifying class members, the identities of the largest vehicle rental companies and company fleets are readily and publicly available.

Can we go to bundle {B/107/3}, paragraph 13? This
is in first Tosini. You will see he explains:
"I received from Arnold & Porter data on the fleet

size of the 50 largest rental companies in the period 2 2012 to 2015 and the 100 largest company fleets in 2019 3 ... both relating to the UK. The Rental Fleet Data 4 [over the page please] come from the FN50 and the 5 Company Fleet Data from the Fleet200 listings, both of 6 which are collected and published by Fleet News."

7 Then if we can go to {B/108/2}, which is appendix B 8 to first Tosini, and you will see the nature of the 9 information that has been drawn from that, the names of 10 the purchasers, the fleet size. You will see the detail 11 that Dr Tosini has been able to lift from those 12 documents.

I should say that information from Fleet News has been relied on by the PCR's own expert. I will not turn it up. I will just give you the references. It is second Robinson which is at {B/110}. It is paragraphs 5.20, 6.3(a), 6.4(a) and 6.7. So Fleet News is used by both sets of experts. So identification is not difficult --

THE CHAIRWOMAN: Sorry, is this - it is not just identifying
rental companies, is it, or isn't it?
MR HOSKINS: So this is looking at vehicle rental companies
and company fleets, so this would actually -THE CHAIRWOMAN: You would say it would cover the range?
MR HOSKINS: Well, I would say this actually underestimates

1 the number of large business purchasers because, insofar 2 as there are large business purchasers who are not 3 vehicle rental companies or company fleets, they will 4 not be covered by Dr Tosini's estimates, so Dr Tosini's 5 estimates of numbers of LBPs are a minimum. How do we find out who the extras are? That is the 6 7 next question. That comes to contacting class members. Can we go to --8 DR BISHOP: I am just a little bit puzzled by this list. 9 10 Some of them look like corporate entities that are 11 really financing a purchase or use by someone. VT 12 Fleet, I understand, whatever that is, or British Gas or 13 whatever. Société Générale, ALD Automotive, what is this? Is it really a business user or is it a --14 15 MR HOSKINS: Sir, that is possible. That is why I come to 16 the next two points, which is identifying class members -- sorry, contacting class members and 17 18 book-building, because you are absolutely right, just 19 having a list from Fleet News does not tell you

20 everything you need to know. So I accept there is a bit 21 more to be done and the two things are contacting and 22 book-building, but it is an absolutely fair point.

Can we go to first McLaren, paragraphs 39 to 40.
I have that in core bundle, tab 15 at page 18, so
I think we may need to go to bundle {C/1/18}.

Paragraphs 39 and 40, the PCR has engaged Case Pilots Limited, which is a claims administrator, and you will see at 40 its "extensive experience" and expertise is described. Case Pilots has produced a proposed notice and distribution plan. That is at {C/6/2}.

If we can go to page 14, {C/6/14}, paragraph 26, now, this plan has been put forward for the purposes of the current application, but our submission is that it gis quite obvious that the methods which are suggested in this plan could be used very straightforwardly to identify -- to contact large business purchasers. So, first of all, at paragraph 26 on page 14:

13 "A four-part Notice Plan will be undertaken ... in
14 order to disseminate the Collective Proceedings Order
15 Notice, relevant Tribunal judgments ... and to publicise
16 any damages quantification hearing."

There will be a litigation website, there will be contact via social media channels and social media advertising, advertising through national newspapers, earned media coverage in print and online and a PR campaign to heighten media interest.

Over the page at 29, {C/6/15}:
"A campaign incorporating social, digital and
print media will be used to maximise outreach to class
members ...", et cetera.

Page 30, {C/6/30}, paragraph 29 [sic]: 1 2 "A press release will be drafted ... to draw attention to the filing of the application ... This will 3 be circulated to key media identified --4 5 THE CHAIRWOMAN: Sorry --MR HOSKINS: Sorry, I am going too fast. I am on page 30. 6 7 THE CHAIRWOMAN: I think you meant page 30, paragraph 92 8 perhaps. 9 MR HOSKINS: I did indeed mean that. Sorry if I misspoke. 10 "A press release will be drafted by the proposed 11 class representative's advisers to draw attention to the 12 filing of the application ... This will be circulated to 13 key media identified as ... " 14 You will see the second bullet: 15 "Those whose readership will include UK businesses who may have purchased fleet vehicles during the 16 17 relevant period ..." Then page 31, $\{C/6/31\}$, paragraph 96: 18 "Dedicated pages will be created on Facebook, 19 20 LinkedIn and Twitter." 21 Then over the page at page 32, $\{C/6/32\}$, 101: 22 "LinkedIn is a social media channel primarily used 23 for work and recruitment purposes." Then the final sentence: 24 25 "It is also visited regularly by business owners and
1

2

managers, who may have bought new vehicles in the UK during the relevant period for employee use."

3 So it is quite clear that it is well within the 4 capability and expertise of Case Pilots to communicate 5 with potential large business purchasers. They have the 6 wherewithal and the nous to do so.

7 The next aspect of this is book-building, as I just 8 indicated. Can we go to first Hollway? So the core 9 bundle reference is CB/18, page 13, which is 10 bundle {C/15/13}. You will see the heading at the 11 bottom of the page, "Book-build". If we can turn over 12 the page, please, you will see the last sentence of 13 paragraph 44, {C/15/14}: The PCR complains that:

14 "... identifying a meaningful number of Large 15 Business Purchasers and persuading them to opt in to the 16 claim would require a very significant commitment of 17 resources by the Proposed Representative."

Again this is said to be a bad thing. There are two answers to this: first of all, the act of explaining the nature of the claim to potential class members in order to allow them to make an informed decision whether to opt in or opt out is an advantage, not a disadvantage of opt-in proceedings.

24 Secondly, the fact that a solicitor who wishes to 25 put together a commercial package to bring collective 1 proceedings must invest some time and resources in doing 2 so is part and parcel of every opt-in application and 3 yet there is a general preference for opt-in 4 proceedings. This is simply the way the legislation 5 works in practice. Solicitor firms are encouraged by the legislation, by the promise of the returns, to 6 7 invest time and resources in seeking to put together such packages. 8

9 It is inherent in the scheme that solicitors must 10 speculate to accumulate, they must book-build, but that 11 is also a means of ensuring that solicitors do not bring 12 frivolous applications for CPOs before tribunals. They 13 have to have faith in it as a business model. But 14 book-building is a good thing, not a bad thing.

15 The next heading I want to deal with, why opt-in is 16 practicable, is disclosure. Now, you have heard detailed submissions on the methodology proposed by the 17 18 PCR to calculate damages. Whatever decision you reach 19 on the viability of that methodology at this stage for 20 the purposes of certification, what is undeniable is that an important cause of the potential difficulties 21 22 with the proposed methodology is the lack of disclosure 23 from class members in opt-out proceedings. One sees 24 that from first Robinson itself. If we can go to $\{B/5/55\}$, paragraph 5.26, he says: 25

"In practical terms, it is unlikely that the
composition of the total Delivery Charge (i.e. the
breakdown of shipping costs, 'other costs' and margin)
is going to be observable by me, as such information is
not publicly available and disclosure from the Proposed
Defendants would only provide information relating to
shipping costs."

8 That is what we have been debating for the last two 9 days. That is the problem with this approach, is if you 10 do not have disclosure from the people that purchased 11 the vehicles --

12 THE CHAIRWOMAN: Hang on. Why would disclosure --

13 am I missing something? Why would disclosure from the 14 proposed class members give you a breakdown of the 15 composition of the delivery charge?

16 MR HOSKINS: What it will give you is information on 17 upstream pass-on, i.e. how much of any overcharge was 18 passed on in the purchase price paid for vehicles by 19 class members.

20 THE CHAIRWOMAN: It will give you or could give you the 21 price paid and the invoice.

22 MR HOSKINS: Exactly that. You could get the invoice, you 23 could get other documents that relate to it, you could 24 get evidence potentially of the negotiations that took 25 place. Particularly we are talking about large business

1 purchasers here, not individuals. We are talking about 2 companies and how they bought vehicles --3 THE CHAIRWOMAN: So you are not just talking about 4 disclosure; you are talking about witness evidence? 5 MR HOSKINS: I am simply pointing out the possibility that exists for further evidence in opt-in proceedings versus 6 7 the accepted lack of any evidence at the purchaser level on the opt-out basis, which is the whole basis upon 8 which Mr Robinson proceeds. 9 THE CHAIRWOMAN: It may be obvious, but can you explain why 10 11 that is going to be so much easier with opt-in? 12 MR HOSKINS: In opt-in? THE CHAIRWOMAN: 13 Yes. 14 MR HOSKINS: Absolutely because -- let me just finish. 15 THE CHAIRWOMAN: Yes. 16 MR HOSKINS: I am about to answer your question. One thing you would get is information on upstream pass-on to the 17 18 purchaser, which would clearly be highly relevant. 19 Another thing you would potentially get is downstream 20 pass-on to the large business purchasers' own customers, 21 which is also highly relevant. We know that from 22 Sainsbury's in the Supreme Court. Those are the two 23 things that you might potentially get with the 24 involvement of large business purchasers. Now, in opt-in proceedings it is absolutely correct, 25

1 there would be no automatic disclosure from the class 2 The Tribunal has a broad discretion under members. Rule 89(1)(c) of its rules to order disclosure by any 3 4 represented person on the terms it thinks fit. 5 THE CHAIRWOMAN: So, in theory, that covers opt-out --MR HOSKINS: It does. 6 7 THE CHAIRWOMAN: -- representatives. So in theory the Tribunal could say, "We need to know what Mrs Jones paid 8

9 for her car and ..." --

11

10 MR HOSKINS: Indeed. You will see my next submission.

I think if we can use telepathy at this stage!

12 It is also highly unlikely that any disclosure 13 ordered would be from all class members on a standard 14 basis because the practice of the Tribunal, consistent 15 practice, is not to order blanket standard disclosure 16 from all parties but, rather, to adopt a targeted 17 proportionate approach.

18 Now to answer your question, a significant advantage 19 of opt-in proceedings for large business purchasers 20 would be that the parties and the Tribunal would have 21 the potential of active participation from sizeable 22 class members who have consciously decided to 23 participate in the proceedings when seeking to determine 24 the appropriate scope of disclosure and also the terms upon which it was to be given; for example, as to 25

1 confidentiality; for example, as to who is to pay the 2 costs for the disclosure exercise. But contrast that 3 with the rather desperate reliance on the broad axe 4 approach to quantifying damages on behalf of an 5 amorphous and largely oblivious opt-out class and really 6 the cry of despair at paragraph 5.26 of first Robinson, 7 "If I do not have any disclosure, this is what I have to do". With all due respect, whatever view you take on 8 the merits for certification of the methodology, it is 9 10 sometimes verging more into magic wand than broad axe 11 because there is an awful lot of information that, on 12 the approach that is suggested, is never going to come 13 before this Tribunal. THE CHAIRWOMAN: The sorts of information you are talking 14 15 about would be relevant to -- let us take the car rental 16 company -- its particular position, maybe how it

18 to achieve and its own pass-on, are unlikely to be 19 relevant to other members of the class.

negotiated, what sort of levels of discount it managed

20 MR HOSKINS: Sorry "are unlikely" or "likely"?

17

THE CHAIRWOMAN: -- are unlikely to be relevant to other members of the class or at least other members not in the same category.

24 MR HOSKINS: But it will not be exactly the same. If you
25 were seeking perfection, I absolutely accept you would

not say, "In this line of business, this is the degree of upstream and downstream pass-on and we take it across". But look at what the options are that are put before the Tribunal. We have opt-out with no information from purchasers or you have opt-in with a possibility to seek some disclosure.

7 Ask yourself, is it better -- when wielding the broad axe, when waving the magic wand, is it better to 8 have some information at the purchaser level of upstream 9 10 and downstream pass-on or, I ask rhetorically, is it 11 better to have none at all? Clearly the answer is some 12 in this context is potentially much more valuable than 13 none. This is a question of fairness to the defendants as well because the broad axe is incredibly blunt, the 14 15 one that is being suggested. What we are proposing is 16 that there is some rigour put in at the level of large business purchasers to make the position better than 17 18 simply having nothing. But that is the choice.

19 The next point I want to point out, practicability 20 is the aggregate value of the claims. On the basis of 21 a threshold of 20,000 or more vehicles, as we have seen, 22 the total claim value including simple interest would be 23 between 29.6 million and 59.2 million. Our submission 24 is that the aggregate value of the claims of those large 25 business purchasers would be sufficiently high compared to the projected costs for that opt-in to be
 commercially viable.

The funder has budgeted 14.85 million to cover its 3 4 own cost, the PCR's costs. As we have seen, 5 paragraph 6.39 of the tribunal's guide suggests that opt-out proceedings will generally be more complex and 6 7 costlier than opt-in proceedings. Therefore, in our submission, the cost of opt-in proceedings for large 8 business purchasers can therefore be assumed on the 9 10 basis of the guide to be materially less than 11 £14.85 million. That is estimated costs of the PCR 12 bringing proceedings, 14.85 million, potential recovery 13 between 29.6 million and 59.2 million.

14 THE CHAIRWOMAN: Does that not ignore that what you are 15 proposing is two classes, one opt-in and one opt-out, 16 and you still have the --

MR HOSKINS: I am coming to that, absolutely. I am looking now at, from the PCR's perspective, would it be attractive to them to bring this opt-in large business claim? The answer is obviously "Yes" because the costs are less than 14.85 million; the potential pot of gold is somewhere between 29.6 million and 59.2 million.

But of course you are absolutely right that then one has to look at the broader aspect of, well, this assumes an opt-out claim and opt-in claim carrying on at the

1 same time, and what does that do to costs? Well, we do 2 not know. If you add them together, you would expect 3 the opt-out proceedings to be less because you have 4 taken out some of the claimants there -- and very 5 significant claimants -- and you would expect, as I say, 6 the opt-in total costs to be less because the guide 7 tells us so. If you add them together, you may get a total that is less than 14.85 million, you may get one 8 that is more. 9 THE CHAIRWOMAN: I think I know what the answer would be. 10 11 I mean --12 MR HOSKINS: Fine, let us assume --13 THE CHAIRWOMAN: -- realistically -- it must be difficult 14 for you to escape this -- that you are talking about --15 you must be talking about some additional cost because of the contact in the book-build. 16 MR HOSKINS: Let us assume for the purposes of argument --17 18 THE CHAIRWOMAN: Maybe I am missing something, but I cannot 19 easily see costs coming out on the opt-out side. 20 MR HOSKINS: Well, in relation to the opt-out, there are 21 costs, for example, in relation to distribution, which 22 when you are dealing with claims for thousands of 23 vehicles --THE CHAIRWOMAN: But you have taken out 45 --24 MR HOSKINS: You have taken out hundreds of thousands of 25

1 vehicles because it depends what the distribution system 2 looks like, but you have taken out hundreds of thousands of vehicles and you have simplified --3 4 THE CHAIRWOMAN: Well, okay, that depends on --5 MR HOSKINS: Madam, I do not need to go to the wall on this. 6 Let us assume, because you have very kindly given me the 7 indication -- let us assume that the total cost of opt-in plus opt-out would exceed the costs of opt-out. 8 That is what you are putting to me. Now, in our 9 10 submission that would be a price worth paying for two 11 reasons. First of all, some of the advantages of the 12 opt-in proceedings, particularly in relation to 13 disclosure, would feed across into the opt-out proceedings because, if one has these two sets, everyone 14 15 would be saying to you, "Please case-manage them 16 together". So the information that is gained, purchaser information, will be useful in the opt-out/the opt-in, 17 18 so you will have the benefit of getting closer to 19 a broad axe than magic wand in the opt-out as well.

Secondly, any extra costs on the part of the PCR bringing the claim will be borne by the respondents almost certainly if the claim is successful. I am not giving up our right to argue about costs at the end of the day, but given that costs follow the event, if at the end of the day both claims prevail, they are not

1 going to be paying the costs; we are. What we are 2 actually asking is for you to allow us to take that risk of bearing the costs so that we can have a fairer 3 hearing and so the Tribunal can be better informed. 4 5 That is really what that boils down to, that point. I am aware of the time and I am almost finished. 6 7 The next heading is "viability of remaining opt-out claims" because what happens if the Tribunal says yes 8 for opt-in for LBPs? What happens to the opt-out for 9 10 everyone else? In our submission, it is clear that it 11 would remain practicable for opt-out proceedings to be 12 brought in respect of all purchasers other than large 13 business purchasers. Can we go to the PCR's litigation plan? 14 15 THE CHAIRWOMAN: Yes, are you taking account that we need a transcribers' break? 16 MR HOSKINS: I am and Mr Holmes wants about an hour and 17 I will land pretty much, I think, there. 18 THE CHAIRWOMAN: Okay. 19 20 MR HOSKINS: Bundle C, tab 5, page 2, {C/5/2}. You see this 21 is the litigation plan that has been produced. If we 22 can go to page 8, $\{C/5/8\}$, paragraph 15, if I could ask 23 you to refresh your memory on paragraph 15, please. 24 (Pause) 25 THE CHAIRWOMAN: Yes.

1 MR HOSKINS: So Mr Robinson breaks down his damages 2 estimates between private and business members separately, and these estimates are excluding interest, 3 4 so you would have to add on simple interest. The claims 5 of private purchasers on their own are estimated to fall within the range of 31.1 million -- that is 10% 6 7 overcharge -- and 62.1 million, 20% overcharge. THE CHAIRWOMAN: Sorry, where are you reading from? 8 9 MR HOSKINS: I am reading that from the penultimate sentence: 10 "Of these vehicles, approximately 10.9 million" 11 12 I am sorry. I need to take you to another table. 13 I have jumped ahead. Can we go to page 63? Sorry. 14 Again I have the core bundle reference. Let me catch 15 up. You safely had, I hope, 728 and 730 with the reference I gave; is that correct? No, I will 16 17 double-check. THE CHAIRWOMAN: No. 18 MR HOSKINS: Sorry, I thought the core bundle was going to 19 20 be on the --21 THE CHAIRWOMAN: I do not think it has the litigation plan 22 in it. MR HOSKINS: So {B/5/71}, "Summary of loss": 23 24 "Appendix 4 sets out my detailed calculation of the estimated loss ... " 25

1 THE CHAIRWOMAN: Sorry, which paragraph? 2 MR HOSKINS: You need to scroll up the page, and again, 3 please. 4 THE CHAIRWOMAN: Down, I think. 5 MR HOSKINS: Yes, I am looking for the bottom of the page, the bottom of page 71. So you see the heading "Summary 6 7 of loss". THE CHAIRWOMAN: Yes. 8 MR HOSKINS: "Appendix 4 sets out my detailed calculation of 9 10 the estimated loss, which is summarised in the table below." 11 12 "I have split my analysis between 'Private' and 13 'Business' customers ..." Then over the page, please, $\{B/5/72\}$, you will see 14 15 a series of tables. The first one is on the basis of the 10% overcharge. You will see he splits the claim. 16 We can look at the totals at the bottom of that table. 17 18 For private, the estimate is 31 million-odd; business, 19 the estimate is 26 million at 10% overcharge. 20 At the 20% overcharge -- that is on page 74, 21 $\{B/5/74\}$ -- the total private estimate is 62 million and 22 the business estimate is 52 million-odd. Sorry, that is 23 where I get my figures when I say Mr Robinson suggests 24 that the claims of private purchasers alone, i.e. without any business purchasers, are between 25

31.1 million, 10% overcharge, and 62.1 million with
 20% overcharge.

3 Now, bear in mind that a proportion of his estimates 4 for business purchasers would remain in the opt-out 5 class because this covers both large business purchasers and let us just call them "small business purchasers" 6 7 for contradistinction. So it is apparent from the PCR's own estimates of loss that opt-out proceedings that 8 exclude large business purchasers would be economically 9 10 viable because the total potential pot would be in 11 excess of £31 million at their lowest level and the 12 estimated costs they have at the moment is 13 14.85 million, and that is good money on anyone's basis.

14 It is telling, in our submission, that first Hollway 15 does not categorically state anywhere that if the 16 Tribunal were to decide that the claims of large 17 business purchasers should be brought on an opt-in basis 18 rather than an opt-out basis, the PCR would be unable or 19 unwilling to bring such a claim. It is remarkably coy 20 about that.

The closest it gets, to be fair -- first Hollway, paragraph 57: "There is a very real prospect that the bifurcation of the claim would undermine the economic viability of the claim." But there is no trenchant statement that we would not go back and have no doubt

further discussions with the funders and see whether we
 fancied a crack at that pot of gold or not.

That is all I want to say on practicability.

3

4 On strength of the claims, it is a very short point. 5 You have had the submissions. Even if you find that the 6 methodology survives the certification for the purposes 7 of suitability, of course we have seen the separate consideration then comes in, opt-in versus opt-out, and 8 you would be entitled to conclude that the proposed 9 10 methodology, whilst surviving certification as a whole, 11 nonetheless you have doubts and you can put that into 12 your basket when you are weighing up whether opt-in is 13 preferable to opt-out.

14 What do we suggest should happen if you are with us? 15 Can we go to our CPO response? Again I have got a core 16 bundle reference. Bear with me. Bundle $\{A/14/29\}$, paragraph 85. You will have seen that we suggest, if 17 18 you are certifying the opt-out proceedings for the rest, this is how the class should be defined in order to 19 20 include large business purchasers. Of course if you 21 were to take the view that 20,000 was not the 22 appropriate threshold, you would amend that accordingly.

23 What, as I have indicated in response to your 24 earlier question, we suggest should happen is the 25 Tribunal could then adjourn the CPO application so as to

1 permit the PCR to decide whether it wishes also to bring 2 an opt-out claim in respect of large business purchasers and, if so, to put forward an appropriately amended 3 4 application in that regard. Just for a degree of 5 comfort, it was not exactly the same point but a similar 6 approach was adopted by the Tribunal in the very first 7 collective proceedings claim in Dorothy Gibson. That is authorities, tab 18. It is paragraph 146 at page 42, 8 {AUTH/18/42}. There the Tribunal was not satisfied with 9 10 the methodology and said, "Well, we are not satisfied 11 but we are going to give you a chance to improve it". 12 They adjourned the application and gave the PCR a chance 13 to come back with an amended application. THE CHAIRWOMAN: Okay. I am really conscious of the time. 14 15 MR HOSKINS: I am finishing in one minute. 16 THE CHAIRWOMAN: Yes, but I am afraid I have to ask you 17 a question. 18 MR HOSKINS: I see. Sorry. 19 THE CHAIRWOMAN: You carry on. 20 MR HOSKINS: Let me finish, then we will do the questions. 21 We put forward this adjournment proposal because --22 I want to make it absolutely clear we are not trying to 23 steal a fast one on limitation because this means that there is no limitation issue arising. It is not that 24 the PCR will come back with a new application and we 25

1 say, "Ha ha, limitation has expired". If you adjourn 2 this --THE CHAIRWOMAN: No, I appreciate -- yes. 3 4 MR HOSKINS: -- it preserves their position so we are trying 5 to be fair to them. Then, looking forward, if you were to certify 6 7 opt-out proceedings and if you were to certify opt-in proceedings, we submit it would then be for the Tribunal 8 to determine the most appropriate and efficient 9 10 procedure for dealing with both those proceedings before 11 There is no off-the-shelf answer, but what it. 12 certainly could and should be achievable is that it 13 should be possible to obtain some cost savings between them. So insofar as one is looking at total cost, it is 14 15 not simply "Here is opt-out and here is opt-in". 16 Clearly a degree of saving would be obtained by case-managing them together, but also, and importantly, 17 the Tribunal could ensure a read-across of the benefits 18 19 that I have described of opt-in into the opt-out 20 proceedings in terms of further information at the 21 purchaser level. 22 THE CHAIRWOMAN: Okay. My question is this: you have 23 suggested, if we are with you on these points, 20,000 24 vehicles and then you say you could choose other numbers, any number that you choose is going to produce 25

1 odd cliff-edge results. You know, the buyer of 2 19,900 vehicles might get a cheque at the end of the day for no effort; the buyer of 20,000 vehicles either gets 3 4 nothing or has taken greater risks perhaps in relation 5 to costs, depending on the particular arrangements, has 6 certainly had to get engaged for all the reasons that 7 you give and may be more likely to give disclosure. I mean, your underlying point, apart from buying in, if 8 you like, you know -- it being a good thing, as you say, 9 10 for businesses to reach their own assessment, the key thing you want is disclosure. 11 12 MR HOSKINS: It is not the only thing, but it is certainly 13 one of the jewels in the crown, I would say, of our argument, yes. 14 15 THE CHAIRWOMAN: There may be ways, as you suggest, of 16 ensuring that disclosure happens without taking this step if disclosure is appropriate. 17 18 MR HOSKINS: There may be, but if -- I go to the point, if 19 one has an opt-out claim where the claim has not been 20 brought with any buy-in on the part of any claimant and 21 then applications for disclosure are made, it is a very 22 different scenario from an application in which disclosure is being sought from large companies, with 23 a lot of skin in the game, having made an informed 24

25 decision to participate. The ability and the

- 1 willingness of the Tribunal to order disclosure, in my
 2 submission, will be far more fertile in the latter case
 3 than the former because you can quite imagine someone
 4 in --
- 5 THE CHAIRWOMAN: Yes, okay. I do not want to extend this 6 conversation at this stage, but it strikes me that there 7 may be more than one way of approaching that that does 8 not involve necessarily opt-in.
- MR HOSKINS: I accept that in argument, but you can imagine 9 the reaction of a class member who does not even know 10 11 potentially that this claim has been brought on their 12 behalf and suddenly they are told, "By the way, you are in the Tribunal next week" or "In the Tribunal next week 13 there is an application for disclosure against you". 14 15 THE CHAIRWOMAN: Okay. We must take a break there. 16 MR HOSKINS: Of course. I am sorry to overstay my welcome. 17 THE CHAIRWOMAN: We will come back at five past. (11.56 am) 18 19 (A short break) 20 (12.12 pm)

21 Submissions by MR HOLMES 22 MR HOLMES: Good afternoon, Madam, members of the Tribunal. 23 My topics are deceased persons and compound interest. 24 These are challenges to two specific aspects of the 25 application and they are advanced in the alternative to

the root and branch objections that you heard yesterday,
 if you are not with us on those.

The issue on deceased persons is whether the PCR can pursue claims on behalf of persons who died before the proceedings began or of their estates. My submission is that it cannot. I have five points. I will give you them first in outline and then develop them. I am sure you have them already, but just to recap.

9 THE CHAIRWOMAN: Can I be clear what class of persons we are 10 talking about? Are we talking about people who died 11 before the claim was brought or does it go beyond that? 12 MR HOLMES: My challenge is to the application insofar as it 13 extends to persons who died before proceedings 14 commenced.

15 THE CHAIRWOMAN: Yes.

16 MR HOLMES: Point number one, under English law deceased 17 persons cannot bring legal claims themselves. If 18 someone tries to claim in the name of a dead person, 19 that claim is a nullity and claims for loss caused to 20 deceased persons must instead be brought by the legal 21 representatives of their estates.

Point number two, the position is the same for collective proceedings under section 47B. Such proceedings cannot include claims by deceased persons and the class whose claims are covered by the

1 proceedings cannot be defined to include deceased 2 persons. If a PCR wishes to include claims for loss or 3 damage caused to deceased persons, the class should 4 instead be defined to include the representatives of 5 their estates who are the persons entitled to bring such 6 claims. So that is the second point.

7 The third point concerns the current McLaren class definition. As it currently stands, we say that 8 definition does not include the representatives of the 9 10 estates of deceased persons who made relevant purchases. 11 Instead, it simply identifies persons who made purchases 12 or financed vehicles within the relevant period without 13 distinguishing between persons alive and dead and personal representatives are not persons who purchased 14 15 or financed a vehicle. So as it currently stands, we 16 say the proposed McLaren claim does not include any valid claims in respect of vehicles purchased or 17 18 financed by deceased persons.

My fourth point is about the amendment sought by the PCR which would bring personal representatives within the class, and it is this: the amendment, we say, involves the addition of new parties to the claim; that is to say the representatives of the estates of deceased persons who made relevant purchases. That is not just a clarificatory amendment, as Ms Ford submitted. The

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current definition does not contain legal

2 representatives of estates. The amended definition does 3 and we say that it must satisfy the requirements under 4 the tribunal's rules governing the removal, addition or 5 substitution of parties.

The fifth and final point is that the amendment is 6 7 sought after the limitation period for the claim has expired and, in consequence, the amendment will only be 8 permitted if it falls within the CAT Tribunal 9 10 Rules 38(7). But it is clearly outside that paragraph 11 and permission to amend should therefore be refused as 12 respects purchasers who were already deceased by the 13 time the claim was brought.

14That in a nutshell is our case on deceased persons.15I will develop those points by reference --16THE CHAIRWOMAN: Just to be absolutely clear, those who die17after the claim is brought, the claim would continue to18vest in their estate?

19 MR HOLMES: The amendment is not prone to the vice that

20 I will identify --

THE CHAIRWOMAN: Yes. So the amendment -- well, whether it is amended or not, in principle the claim could continue to vest in their estate?

24 MR HOLMES: In respect of those who died after the 25 commencement of the claim.

1 THE CHAIRWOMAN: Yes, thank you.

2 MR HOLMES: I will develop those points by reference to the tribunal's judgment on the Merricks remittal in relation 3 to which substantially the same issues arose. 4 5 THE CHAIRWOMAN: Yes. MR HOLMES: Ms Ford took you through the relevant parts 6 7 briefly, but there are some further passages I would like to show you. If we could turn it up, please. It 8 is in authorities bundle, tab 28, and the relevant 9 10 discussion begins on page 12, {AUTH/28/12}. You see at 11 the foot of the page, at paragraph 33, the Tribunal 12 identifies the requirement under Rule 75 that: 13 "An application to commence collective proceedings ... [must contain] ..." 14 15 Then over the page, {AUTH/28/13}: 16 "... a description of the proposed class." At the risk of stating the obvious, the class is the 17 18 category of persons with individual claims that the PCR 19 proposes to combine. It is quite abbreviated there, but 20 just to illustrate that point it is perhaps worth taking 21 a quick detour to section 47B. 22 If we could go to authorities bundle, tab 1, page 4, 23 $\{AUTH/1/4\}$, we are in the Competition Act here in section 47B. If you look at subsection (7), you see the 24 matters which a collective order must include. So these 25

1 are what you, as the Tribunal, must include in your 2 order if you certify. If you look at (b), you see 3 there:

4 "[a] description of a class of persons whose claims
5 are eligible for inclusion in the proceedings ..."

6 So the class is a class of persons with eligible 7 individual claims.

8 If we return to the *Merricks* remittal judgment, so 9 back to authorities bundle, tab 28, and pick it up at 10 page 14, {AUTH/28/14}, Ms Ford showed you the tribunal's 11 finding at paragraph 36, that:

12 "... it would be clear to anyone reading the CPO 13 claim form [and associated documents] ... that 14 Mr Merricks intended to exclude people who were no 15 longer alive."

That is in the original claim form.

16

Turning on to page 15, {AUTH/28/15}, you see at paragraph 39 that by the time of remittal Mr Merricks wished to include deceased persons within the class.

At paragraph 40, the PCR sought to argue that this could be done on the basis of the existing class definition. At paragraph 41, the Tribunal rejects that argument as untenable for two reasons. Ms Ford showed you the first of those. It is in the final sentence of the paragraph, namely that the claim form and associated documents in fact expressly excluded deceased persons,
 the point we have just seen.

But the tribunal's second reason, at paragraph 42,
is, in my submission, also relevant. The Tribunal
states that:

6 "... it is important that the claim form in 7 collective proceedings is clear ..."

8 It is one of "the documents made available to 9 potential class members", and this is in order for 10 them -- "to enable them to decide whether to opt-out or 11 opt-in ..." Do you see that?

So the class definition must specify the membership of the class in clear-cut terms. They need to be able to see if their individual claims are in or out so that they can exercise their rights under the statute and there is no room for ambiguity.

At paragraph 43 you see that the Tribunal gave a strong steer or indication on the first day of the hearing that the claim form did not cover deceased persons. Turning over the page, {AUTH/28/16}, you see at the top that Mr Merricks' response was to bring forward an amendment, a draft amended claim form, and apply for permission to amend.

The amendments are then set out in the middle of the page. If you look at (i), you see that the members must be individuals, including persons who have since died.
"The intention ... is to capture those individuals
who purchased goods or services in their capacity as
individual consumers ..."

5 So the proposal was to amend the class to include 6 persons who made relevant purchases whether they 7 remained alive or had since died. But Mr Merricks did 8 not include the representatives of the estates of 9 deceased persons within the class definition and, as we 10 will see, that explains why the amendment was rejected.

11 Just to anticipate my submission on this, we say 12 that the McLaren PCR's current class definition is 13 analogous to Mr Merricks' amended class definition, which was rejected. It identifies persons who made 14 15 relevant purchases and it says that this is intended to 16 include persons alive and persons dead at the time that proceedings began, but it does not identify the personal 17 18 representatives of the estates of deceased persons. 19 THE CHAIRWOMAN: Yes. You accept that the current 20 description of the class which just looks at people who 21 bought in a certain period is apt, taken as such, to 22 include people who have since died? MR HOLMES: Well, we say that it is not completely clear. 23 It is not made express, but we do not need to worry 24 about that for the purposes of my submission. 25

1 THE CHAIRWOMAN: Right. Okay.

2 MR HOLMES: Looking down at paragraph 44, the Tribunal there 3 sets out the well-established principles governing 4 amendment of a claim form:

5 "Permission ... should not be granted if a plea in 6 [the] form could be struck out and is subject to special 7 rules if ... limitation ... has expired."

8 As Ms Ford showed you, paragraph 45 records the 9 submission by the PCR's counsel that it should, as 10 a matter of policy, be possible to include deceased 11 persons in collective proceedings.

12 On the next page, {AUTH/28/17}, at paragraph 46, the 13 Tribunal agrees, but it says that the normal way of 14 bringing proceedings, where loss has been suffered by 15 a person who has died, is through those authorised to 16 represent the estate.

We see no difficulty in principle in having a class definition that includes the estates of deceased persons. The rights to opt-out or opt-in can then be exercised by the representatives of those estates."

21 That is not the position taken in Mr Merricks' draft 22 amendment, which simply treats deceased persons 23 themselves as individuals within the class.

24 So the answer in the tribunal's view is that 25 a collective action can include the claims vested in the 1 estates of deceased persons, to use the language that 2 Ms Ford employed on Monday, but the way that is done is 3 by including the personal representatives within the 4 class definition in the same way that such 5 representatives would bring individual proceedings. Those are the eligible individual claimants and they 6 7 need to be specified as such in the class definition so that they can exercise their rights to opt in or opt out 8 on behalf of the estate. 9

The class cannot simply include persons who suffered loss, whether alive or dead and the problem for Mr Merricks' proposed amended class definition was that it did not include personal representatives. Of course we say that the current McLaren definition has the same problem.

16 At paragraph 47, the Tribunal identifies the two distinct objections advanced by the respondent to the 17 18 amendments: first, that deceased persons cannot be class 19 members and, secondly, limitation. Those are then 20 considered in turn. Starting with the former objection, 21 paragraph 48 notes that, on the death of a person, any 22 cause of action vested in him survives for the benefit of his estate. Paragraph 49 identifies the 23 well-established principle that a claim cannot be 24 brought in the name of a deceased individual. 25

1 As authority for that proposition, the Tribunal 2 cites the Kimathi case, the conclusion of which is set out at the top of page 18, over the page, {AUTH/28/18}: 3 "Since the claim had been brought in the name of the 4 5 deceased individual personally and not in the name of his personal representative, [it] was a nullity." 6 7 So that is authority for my first point. The Tribunal then considers the implications of this 8 principle for collective proceedings under section 47B. 9 10 You see at paragraph 50 the submission of the PCR's 11 counsel that section 47B was different from other types 12 of claim. Under that provision, collective proceedings 13 are brought by the class representative and so it was said that the class could contain deceased persons. 14 15 At paragraph 51, the Tribunal rejected that submission and it states there that: 16 "In our view, the structure of the statutory 17 18 provisions is clear. Proceedings under [section] 47B constitute a collection of claims which could be brought 19 20 under [section] 47A ... They are a bundle of claims 21 brought collectively by one representative and they 22 retain their identity as distinct claims." 23 The point is then developed by reference to various 24 provisions of section 47B and 47C, all of which are

25 premised on the collective proceedings constituting

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a bundle of separate and individual claims.

At paragraph 53, {AUTH/28/19}, you see the Tribunal notes that Lord Briggs accordingly referred to claims in collective proceedings as ones which could, at least in theory, be individually pursued by ordinary claim.

6 The upshot at paragraph 54 is that if an individual 7 claim in the name of a deceased person is a nullity, it 8 cannot be included in collective proceedings.

At paragraph 55, the Tribunal notes that the claim 9 could be made on behalf of the estates of deceased 10 11 persons by their personal representatives, but this was 12 not the form of amended class definition sought by 13 Mr Merricks. So, again, the Tribunal very clearly regarded it as necessary to include the personal 14 15 representatives within the class definition. They are 16 the claimants for the bundle of claims being included. They would exercise the statutory rights and they must 17 therefore be in the class definition. 18

At paragraphs 56 to 58, the Tribunal bolstered its conclusion with a further point of construction. Very briefly, class members must be domiciled and therefore resident in the UK and a person that is dead cannot be said to be resident in the UK. At the end of paragraph 60, {AUTH/28/21}, the Tribunal gives its overall conclusion on the question of whether the class

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definition can include the deceased:

We therefore conclude that although a class can include the representatives of the estates of deceased persons, it cannot simply include persons who are no longer alive."

So, pausing there, this is obviously the basis for 6 7 my second point: collective proceedings cannot be brought on behalf of deceased persons as individuals 8 within the class. Instead, it is absolutely clear 9 10 beyond doubt, on the basis of the tribunal's reasoning 11 in Merricks, that in order to cover the losses incurred 12 by such persons, the class must be defined to include 13 representatives of the estates.

14 The Tribunal held so in terms in the final sentence 15 of paragraph 60. The Merricks judgment is also, I say, 16 support for my third point. The current McLaren class definition refers to persons who made relevant purchases 17 18 without distinction between the living and the dead and 19 it does not include personal representatives and it is 20 therefore deficient for the same reason as the Merricks 21 amended definition.

22 Ms Ford submitted to you that although the 23 definition does not include personal representatives, it 24 was nonetheless intended to capture the claims that vest 25 in the estates of deceased persons. She said that the current McLaren class definition encompasses all persons who made relevant purchases during the relevant period and there is no exclusion for deceased persons. She said that this distinguishes the present case from *Merricks*, where the claim form originally excluded deceased persons. But this is, with respect, the wrong comparison.

As we have seen, the Tribunal in Merricks was not 8 focusing upon the original class definition that 9 10 Mr Merricks put forward. It was considering the 11 proposed amended definition, which included all persons 12 who had made relevant purchases, including those who had 13 died. The Tribunal found that this amended class definition was not adequate to capture claims by the 14 15 estates of deceased persons. The class definition 16 identified the deceased persons themselves as class members; it did not include the personal 17 18 representatives. Exactly the same is true of the PCR's 19 current class definition in this case.

Indeed, as *Merricks* shows us, even express reference to deceased persons does not help, but the position is a fortiori, whereas here the class definition refers to persons who made relevant purchases without referring to deceased persons at all.

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The Merricks judgment also underlines the importance

1 of a class definition that is clear-cut. Claimants need 2 to know whether they are in or out so that they can 3 exercise their rights of opt-in or opt-out as required. 4 The claimants in respect of the estates of deceased 5 persons are personal representatives, not the deceased persons themselves. If the PCR wished to claim in 6 7 respect of the estates of deceased persons, it needed to identify them as part of the class but they are absent 8 from the current definition. No doubt in recognition of 9 10 this difficulty, the McLaren PCR has brought forward 11 a proposed amendment and that would include personal 12 representatives. I do not think we need to go to it. 13 You have seen what it does.

14 THE CHAIRWOMAN: Yes.

15 MR HOLMES: In our submission, the amendment is 16 impermissible for the reasons covered by my fourth and 17 fifth points. The fourth point is that this is an 18 amendment to add parties and the fifth point is that the 19 amendment is made after expiry of limitation and does 20 not fall within the permitted circumstances.

Again, it is helpful to see how those points are addressed in *Merricks*, if you will permit me to go there again. You will recall that the respondent raised two objections to the proposed amendment in *Merricks*. The first was the objection which we have just seen

1 concerning the inclusion of claims by deceased persons 2 and the second was an objection that the amendment 3 should be refused under the rules given that limitation 4 had expired. Although the tribunal's conclusion on the 5 first objection was sufficient to dispose of the application to amend, it nonetheless considered the 6 7 latter objection, given that it had been fully argued. So this is strictly speaking obiter but we still say 8 that the Tribunal should follow it. 9

If we could go to authorities bundle, tab 28 -- we 10 are there already -- and pick it up at page 22, 11 12 {AUTH/28/22}. In paragraph 62, the Tribunal notes that 13 limitation for claims based on the Commission's Mastercard decision had long since expired by the time 14 15 of the application to amend and in the present case, it 16 is common ground that limitation has expired so the following paragraphs are of direct relevance. 17

Paragraph 63 sets out Rules 32 and 38 of the tribunal's Rules of Procedure. We say that Rule 38 is the applicable Rule. It concerns additional parties and you have seen how it works. Just to recap, at 38(1), the Tribunal has a discretion to permit removal, addition or substitution of parties.

24 Rule 38(6) provides that, after the expiry of the 25 relevant limitation period, parties may be added or

substituted only if two conditions are met. First, the limitation period was current when the proceedings were started -- there is no difficulty with that condition -and, secondly, that the addition or substitution is necessary.

6 Turning over the page, {AUTH/28/23}, you see that 7 Rule 38(7) defines exhaustively the circumstances in 8 which an addition or substitution will be necessary. 9 Three are identified and, as we understand it, Ms Ford 10 only relies on the third of those:

"... the original party has died or had a bankruptcy order made against it and its interest or liability has passed to the new party."

At paragraph 64 the Tribunal notes that Rule 38 applies to collective proceedings by virtue of Rule 74. Paragraph 66, over the page, {AUTH/28/23}, explains that there was a dispute between the parties as to whether the proposed amendments fell under Rule 32 or Rule 38 concerning additional parties. The point is addressed by the Tribunal in paragraph 67:

21 "In our judgment, the amendment sought ... cannot22 come within Rule 32."

It seeks to add a large number of parties to theclass.

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The Tribunal notes that Rules 32 and 38 mirror the

Civil Procedure Rules and that CPR 19.5, which is the
 equivalent of Rule 38, carries into effect statutory
 provisions as to limitation.

Over the page, {AUTH/28/24}, you see the point that,
under the CPR, "it is well-established that for an
amendment seeking to add a new party after the expiry of
a limitation period", the specific provisions of
Rule 19.5 trump 17.2 [sic].

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Then the CAT's conclusion:

10 "We consider that the same approach must apply to 11 the CAT Rules. If it were otherwise, the restriction in 12 Rule 38(6) could be circumvented by reliance on 13 Rule 32."

14At paragraph 69, the Tribunal applies this15conclusion in the specific context of the collective16proceedings regime:

"When applied to collective proceedings, we consider 17 that an amendment to add new members to the class after 18 19 a limitation period has expired is to be regarded as 20 involving the addition of new parties and so is governed 21 by Rule 38. This follows from the fact that each 22 represented person is regarded as having his or her own claim, and that it is those claims which are being 23 24 pursued on a collective basis ..."

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This is the point I have already rehearsed with you.
Turning on again to page 25 at paragraph 72,
 {AUTH/28/25}, the Tribunal concludes that:

3 "Even if it were possible, contrary to our holding
4 above, to have claims by deceased persons included in
5 collective proceedings, the application to amend is made
6 after the limitation period ... and an amendment ... to
7 add persons who were deceased before the claim form was
8 issued cannot be allowed as it does not come within any
9 of the categories in Rule 38(7)."

10 THE CHAIRWOMAN: It is implicit within that, I take it, that 11 the claim form could be amended to cover -- to include 12 the estates of those who died after the claim was made? 13 MR HOLMES: Yes, Madam, yes. I think that is set out in the next paragraph of the judgment, paragraph 73, where you 14 15 see as a coda that the Tribunal makes clear that it is 16 not dealing with the issue of persons who were alive when the claim form was issued and have since died. So 17 18 that was why I made the qualification that I did in 19 response to your question, Madam.

20 THE CHAIRWOMAN: Yes, thank you.

21 MR HOLMES: So that was how the matter was dealt with in 22 *Merricks*.

Turning to the present case, we see that, as in Merricks, the present proposal would also involve adding a number of additional persons to the class, namely the

personal representatives of deceased persons. The PCR argues that the amendment would not have the effect of adding new class members to the claim because it has always been clear that the PCR is seeking to pursue the claims of persons who made relevant purchases but have since died. As such, the PCR contends that Rule 38 is not engaged.

Now, with respect, we say that objection really 8 cannot be right. Whatever may be said about the 9 10 original class definition, it clearly does not include 11 the personal representatives of deceased persons' 12 estates and that is because representatives of deceased 13 persons' estates are not themselves persons who, during the relevant period, purchased or financed a new vehicle 14 15 or new lease vehicle other than an excluded vehicle. 16 Now, obviously, a personal representative might fall within the class by happenstance --17 18 THE CHAIRWOMAN: But that is in a different capacity. 19 MR HOLMES: In a different capacity, you have my point, yes. 20 In this respect we say that the PCR's proposed 21 amendment is therefore analogous to the attempt to add 22 deceased persons to the class in Merricks. It is an 23 attempt to add what are potentially a considerable number of new parties and so the application falls to be 24 considered under Rule 38 and not Rule 32. 25

1 But even if that is wrong and putting the PCR's 2 argument at its highest, what the PCR is saying is that it has always been clear that deceased persons' claims 3 were included in the class definition and that is an 4 5 argument at best that its proposed amendments involve the substitution of new parties; that is to say 6 7 substituting personal representatives for the deceased persons whose claims are a nullity. 8

9 We have seen from Rule 38 that the addition and 10 substitution of new parties are subject to precisely the 11 same requirements in Rule 38, so, in my submission, 12 Rule 38 is on any view the governing Rule, as the 13 Tribunal held in *Merricks*.

My fifth and final point concerns the application of 14 15 that Rule. It is common ground that limitation has 16 expired, as was the case also in Merricks. The applicable rules in this case are therefore Rules 38(6) 17 18 and 38(7). We have seen that 38(6) requires that the 19 addition of a new party is necessary, and "necessary" is 20 defined exhaustively. The only requirement which is 21 raised by the PCR is that the original party has died 22 and its interest or liability has passed on to a new 23 party. But we say that here the PCR's argument trades on a fallacy. The fallacy is to postulate the existence 24 of an original party who has died, but the only 25

conceivable candidate for such a party is the person who
 made a relevant purchase but then died before the
 collective proceedings were commenced.

4 As we saw from the Merricks judgment in reliance on 5 Kimathi, a claim in the name of a deceased person is a nullity. A nullity means that the claim in the name 6 7 of a deceased person simply never existed. Just to illustrate that point, could we very briefly turn up 8 a case you have not yet been shown? It is the case of 9 10 In re Workvale and the reference is authorities bundle, 11 tab 5.1, {AUTH/5.1/1}.

You see from the first page that it is a Court of Appeal authority and this is a claim against a dissolved company. It concerns an employee who had suffered injuries at work and sought to sue the company that employed him. Lord Justice Scott gave the main judgment and he sets out the facts.

18 If we turn to page 3 of the bundle numbering, 19 {AUTH/5.1/3}, 418 of the report, Lord Scott explains at 20 D that the defendant company had become dissolved --21 became dissolved. Then you see, at F, the writ was 22 issued subsequently, so proceedings began after 23 dissolution of the company.

At F, you see the consequence: the writ was therefore a nullity as the named defendant did not

1 exist. It is the same principle applied to defunct 2 companies as also applies to deceased persons. 3 Now, the point that arose on the appeal is not 4 material. It was about whether the company could be 5 restored to the register for the purposes of the claim, but the concurring judgment of Lord Justice Stocker 6 7 contains a helpful short explanation of what is meant for an action to be a nullity. 8 If you turn to page 11 of the bundle, 9 10 {AUTH/5.1/11} -- that is 426 of the report -- you find

"... the only action that has been brought by the plaintiff was a nullity from the start [you see that in the fourth line]. He purported to sue a non-existent company. Therefore [this is the passage we rely upon] there never was an action in existence, and the reasoning of their Lordships in [another case] ... does not arise in this case."

his judgment at A and B. He says:

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So we say that the same conclusion applies in this case. As I think the PCR must accept, a claim by a deceased person is also a nullity and just as with a claim against a defunct company, such a claim was never in existence.

24 It follows that a person who died before the 25 collective proceedings were launched cannot be an

1 original party under Rule 38(7)(c) because there can 2 never have been any claim by such a person. So we say Rule 38(7)(c) does not apply and what the Rule in fact 3 4 covers is a different situation in which a person dies 5 after proceedings are brought and in such a case the deceased person was an original party to a valid claim 6 7 and the representative of the deceased person's estate may be added by application of the Rule, and so we 8 accept that the amendment --9

10 THE CHAIRWOMAN: And/or was substituted presumably.

MR HOLMES: And/or -- or equally substituted, yes. But that is not the case where the person is already deceased by the time the proceedings were commenced.

I do not think I need to address you on 38(7)(a) and because neither of those is relied upon, but we say they are equally inapplicable.

So, in conclusion on the first topic, we say that the current class definition cannot cover claims on behalf of persons deceased when the claim form was issued and the amendment to allow the claims of personal representatives to be included is not permissible under the rules.

Now, if the Tribunal agrees with those submissions,
there is then a methodological gap in the current claim
form because there is no methodology to explain how

1 purchases by deceased persons are to be removed from the 2 aggregate damages calculation. We propose that the 3 steps needed to address that lacuna should be considered 4 as a consequential matter if the Tribunal rules in our 5 favour on the issue.

So that brings me to the second topic: compound 6 7 interest. I can be very brief about this. The issue here is whether the PCR's claim for compound interest 8 damages on behalf of a subset of the class should be 9 10 certified as a common issue. You have seen the way in 11 which the issue crystallised. In both the original and 12 amended claim forms the PCR included issues relating to 13 compound interest in its list of common issues, but, by its own admission, the expert report accompanying the 14 15 claim form of Mr Robinson did not include any 16 methodology for addressing compound interest.

The view of the PCR was that this was premature 17 18 before the issues of primary loss are resolved. 19 Instead, Mr Robinson simply provided a worked example by 20 way of illustration. All that the PCR said in the reply 21 was that compound interest may well be capable of 22 resolution in due course on a common basis across the 23 class or at least by way of sub-classes. For your note, 24 you see that in the original claim form and the amended claim form at page 32, paragraph 59.5, but I do not 25

1 propose to go there.

2 Now, in the reply, the PCR finessed its position on 3 compound interest in view of the responses, which said 4 that this just did not wash, and the tribunal's judgment 5 on the compound issue in the *Merricks* remittal judgment. 6 If we could quickly look at the reply, please -- it

is bundle {A/17} -- and turn to page 66, {A/17/66}. If you look at paragraph 161, you see that the PCR signals its intention to narrow its claim for compound interest to those who actually purchased on finance or through -either through a PCP or a hire purchase arrangement.

12 Reference is made to the supplementary industry 13 report which is said to set out a methodology. You see at the end of the paragraph that it is said that this 14 15 will allow interest to be determined -- sorry, at the 16 end of 162, "with reasonable accuracy". As you will have seen from our skeleton argument, the respondents' 17 18 position is that Mr Robinson's proposed methodology does 19 not meet the Pro-Sys standard, it is not plausible and 20 it is not credible.

I do not think that I need to take you to how the matter was dealt with in *Merricks*. I am sure you are well familiar, Madam, with *Sempra Metals* and the need for an individualised assessment based on evidence. THE CHAIRWOMAN: Yes, nevertheless, can I just clarify? 1 MR HOLMES: Yes.

2 THE CHAIRWOMAN: Your criticism is of the methodology as not 3 meeting the *Pro-Sys* standard --

4 MR HOLMES: Yes.

5 THE CHAIRWOMAN: -- not as to -- maybe it is -- as to 6 whether it is a common or capable of being a common 7 issue as such. You criticise the way the methodology is 8 proposed, for example, not taking account of capital 9 repayments.

10 MR HOLMES: Yes. So just as in Merricks, the methodology 11 was found to be flawed and not to meet the Pro-Sys 12 standard and, for that reason, the Tribunal certified 13 the claim form -- the claims in the claim form as eligible for inclusion in collective proceedings 14 15 excluding the claim for compound interest. So also we 16 say that the compound interest methodology here does not meet the Pro-Sys standard and so the claims for compound 17 18 interest should similarly be excluded from the certification of the claims in the claim form as 19 20 eligible for inclusion.

THE CHAIRWOMAN: It is quite different on the facts, though, because the complaint in *Merricks* was that you really could not tell whether someone had borrowed the relevant amount or reduced borrowings or whatever it was, whereas here, the proposed restriction is to those who took out financing and probably did incur compound interest, so your objections are a lot more detailed, if I may put it that way.

4 MR HOLMES: I fully accept that. The objection that we take 5 is not the same objection to Merricks although the legal analysis which underpins it is the same. It is an 6 7 application of the Pro-Sys standard as a basis for challenging the methodology. There was a methodology 8 advanced in Merricks but that was found to be wanting 9 10 for the reason that you have identified. We have 11 identified other reasons why the -- if one can call it 12 that -- the methodology advanced by Mr Robinson does not 13 pass muster here.

If I could just briefly, in the few remaining 14 15 moments I have, explain the objections that we take to 16 the methodology. It is useful I think just briefly to remind ourselves of what Mr Robinson refers to as his 17 18 methodology. It is at bundle B, tab 110, beginning at 19 page 45, {B/110/45}. At paragraph 6.9 you see 20 Mr Robinson refers to the methodology he has been 21 instructed to set out. At 6.10 he refers to the data 22 that would need to be gathered:

23 "The proportion of vehicles which were purchased24 using finance ..."

He identifies a source for that.

25

Secondly:

1

2 "The average period over which a customer held the vehicle under a financing arrangement, such as a PCP." 3 He refers to the PCR's industry experts, saying it 4 5 is "typically between three and five years". Then "the average rate of interest applied for new car finance". 6 7 The proposed approach for working out compound interest for the subset of class members who purchased 8 vehicles on finance is then described in very brief 9 10 terms at 6.11 and it involves using an "average rate of 11 interest for new vehicle finance, for a period 12 commensurate with the average length of a car finance 13 arrangement", {B/110/46}. We say that this is a very crude approach indeed and, in our submission, it is just 14 15 too crude. 16 THE CHAIRWOMAN: Sorry. I think you may need to go to the 17 next page. 18 MR HOLMES: Sorry, did I give you a wrong reference? THE CHAIRWOMAN: No, it is all right. We just needed to 19 20 scroll on. 21 MR HOLMES: Is that the top of the page? 22 THE CHAIRWOMAN: Top of page 46, {B/110/46}. MR HOLMES: Yes, so you see: 23 24 "Calculate compound interest using the average rate of interest for new vehicle finance, for a period 25

commensurate with the average length of a car finance arrangement ..."

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3 The reason why we say that is too crude is on the 4 basis of three specific objections. For your note, 5 those are set out in paragraphs 90 to 93 of the skeleton. The first of these is that Mr Robinson states 6 7 that he will deploy an average rate of interest applied for new car finance and apply this figure reflecting the 8 average duration of a financing agreement. It goes 9 10 without saying that an approach to estimate compound 11 interest damages that relies on average interest rate 12 and average duration will only result in a realistic 13 estimate of aggregate damages if the figures for the average interest rate and for the duration are 14 15 themselves credible, but one looks in vain in the 16 supplementary report for any indication of how these average figures will be estimated, let alone accurately 17 18 so, nor is this addressed anywhere in the supplementary 19 industry experts' report.

As we note in paragraph 90 of our skeleton, class members will have financed their cars on very different terms, including different and indeed variable interest rates, and the available terms will depend in the normal way on a variety of personal circumstances, including income, credit history, credit rating, other debts,

mortgages. We refer in paragraph 90 to some online
 materials indicating that the APRs can vary from as
 little as 3.2% to as high as 12.1%.
 THE CHAIRWOMAN: Yes. I mean, to some extent you might say

5 this is a lack of detail, for example, of whether the 6 average is some sort of, you know, weighted average. 7 There is --

8 MR HOLMES: We simply do not know because there is no 9 description at all as to how the average would be 10 calculated or what sources of information would be used 11 to compile it or whether they exist. That is in 12 striking contrast, of course, to those areas where 13 information is specifically identified.

14 There is a vague reference in the reply to using 15 direct evidence from the industry experts and 16 documentary evidence such as sample financing terms, but the industry experts say nothing about it and they have 17 18 given evidence in a supplemental report and there is no 19 indication of where the documentary evidence is to be 20 found or how it will be obtained. We say that this is 21 just not adequate.

THE CHAIRWOMAN: Okay. So you say there is not enough information about what the data source is --MR HOLMES: Yes, the Tribunal --

25 THE CHAIRWOMAN: -- for the methodology?

1 MR HOLMES: Indeed, Madam. The Tribunal is entitled to 2 a credible and plausible methodology to be put forward at this stage which explains how the aggregate amount of 3 4 compound interest will be established. You will recall 5 the passage from the Merricks remittal judgment that Mr Singla took you to yesterday, which made the point 6 7 that it is at the CPO stage that one needs to assess methodology and it is not enough to say that something 8 may come up. 9

10 Secondly, the proposed methodology applies the same 11 approach to purchases made by way of personal contract 12 purchase and hire purchase arrangements. The PCR's 13 industry expert evidence explains that these are the two separate ways in which finance is ordinarily provided on 14 15 car purchases. Now, the difference between those -- you 16 may well be familiar with this already, Madam -- but in hire purchase arrangements, the way it works is there is 17 18 an upfront deposit and then a series of monthly payments 19 over an agreed term, with the payments covering the 20 price of the vehicle and the interest by the end of the 21 term. The vehicle is then fully paid off.

22 With PCP, the difference is you start with an 23 upfront payment typically, you then pay instalments, but 24 at the end of the term you have the chance either to 25 return the vehicle or to make a further payment,

sometimes known as a "balloon payment", to purchase the vehicle outright. What this means is that the amount of any compound interest actually paid by someone who purchases a vehicle on finance will depend on the particular financing arrangements selected because obviously they will pay off on quite different schedules.

8 Mr Robinson's proposed approach of simply looking at 9 the average interest rate and the average length of 10 a car finance arrangement simply does not grapple with 11 that distinction, which is set out in the PCR's own 12 evidence, although it will affect the amount of interest 13 payable over the life of the arrangement.

So we say, again, that the methodology simply does 14 15 not include any way of approximating the amount of compound interest actually paid by the subset of class 16 members that are now subject to the claim. 17 18 THE CHAIRWOMAN: If your criticisms were found to have 19 merit, do you say that the only thing we can do is cut 20 out this bit of the claim because the proposed class 21 representative has not produced the methodology, rather 22 than saying, "Well, as long as the methodology did the following, then ... "? You are really saying we cannot 23 24 do the second of those?

25 MR HOLMES: I think my submission is that it is for the PCR,

1 which is advancing the claim, to bring forward and 2 explain the methodology that it proposes to use. The third issue we have identified is that capital 3 will be repaid throughout the lifetime of a PCP such 4 5 that the monthly interest payments will decrease. THE CHAIRWOMAN: Does that not depend on whether --6 7 I thought that was the point you were actually making about hire purchase versus PCP, those profiles change. 8 9 MR HOLMES: But I think the calculation will reflect the fact that the capital -- so it will be calculated at the 10 11 outset, but reflect the diminishing --12 THE CHAIRWOMAN: Yes, I'm not sure it is a separate point. 13 In HP you are paying up capital and interest as you go 14 along, to be clear, are you not? 15 MR HOLMES: Yes. 16 THE CHAIRWOMAN: PCP, you are paying more to rent the car? MR HOLMES: Yes, indeed. I think it is a different way of 17 18 putting the same point and, for the same reason, it 19 means that, as I have said, the amount of interest 20 actually paid will not be reflected by the methodology. 21 We entirely accept, of course, that this is 22 a context in which the use of a broad axe is 23 appropriate. Lord Briggs noted in the Merricks 24 Supreme Court judgment at paragraph 48 that resort to informed quesswork may be appropriate in this context.

25

1 But we say the problem with Mr Robinson's proposed 2 methodology is that he has not provided the Tribunal with any confidence that it will result in an estimate 3 4 of the aggregate compound interest damages that is 5 informed at all. All he has said is that he will apply 6 an average compound interest rate to the average 7 duration of a financing agreement but without any explanation of how he will arrive at a reasonably 8 accurate estimate. Without that explanation, we say the 9 10 methodology cannot be said to be credible or plausible. 11 On that basis, we would invite the Tribunal not to 12 certify the claim for compound interest damages as 13 eligible for inclusion in the same way that was done in 14 Merricks. 15 Subject to any questions, I have one final point on

16 something else.

17 DR BISHOP: I have one question.

18 MR HOLMES: Yes, of course.

DR BISHOP: Mr Robinson, in preparing his report, may not even have adverted to the difference between hire purchase on one hand and PCP on the other, but there is nothing to prevent the point being raised if proceedings were to go forward and by fairly simple means, looking at the difference in amounts paid by these two classes of people and coming up with some approximation.

I mean, this is a -- the document is an illustration of how they would go about it. It is not a final determination.

MR HOLMES: If the gating function of this Tribunal is to 4 5 mean something, in my submission it must mean that a methodology is brought forward by the PCR that enables 6 7 one to understand not merely that a methodology might be provided at a future stage in a particular form but what 8 methodology is specifically proposed. We say that this 9 10 really does not pass muster. It is not a credible or 11 plausible methodology. I think it is ground that was 12 traversed yesterday.

13 The final point is simply in relation to the 14 procedural objection which was taken by the PCR's 15 counsel.

16 THE CHAIRWOMAN: Yes.

MR HOLMES: Now, you have our submission that that was a purely formal matter, but simply to clear the point off the table, we do have today --

THE CHAIRWOMAN: I thought a piece of paper might emerge.
MR HOLMES: Yes -- a draft order and a statement of belief
signed by the representatives of all of the respondents
here present. So, if I may, I will hand that up and
I think a copy is also available to be distributed to
others in the room.

1 THE CHAIRWOMAN: Okay. Well, those can be passed on to us 2 when we retire for the short adjournment. So 2 o'clock. MR HOLMES: I am grateful. 3 (1.06 pm) 4 5 (The short adjournment) (2.00 pm) 6 7 Reply submissions by MS FORD MS FORD: Madam Chair, members of the Tribunal, if the 8 9 Tribunal casts its mind back to Monday evening, 10 Ms Demetriou dealt with the question of whether the 11 methodology should focus on the delivery charge or the 12 overall price of the car. She first made the submission 13 that economic theory suggests that pass-on is likely where the overcharge affects all industry participants 14 15 but is unlikely where the overcharge does not affect all 16 industry participants. She pointed to the fact that in this case only 13% 17 of vehicles registered in the UK during the relevant 18 period were manufactured outside the UK and Europe and 19 20 so she made the submission that 87% of cars in the UK 21 incurred no shipping overcharge and that that made 22 pass-on unlikely. 23 The reference she gave you for those statistics was 24 in Mr Robinson's first report, paragraph 7.18(b), and it

25 is {B/5/68}, please.

1 The paragraph in Mr Robinson's report that 2 Ms Demetriou was referring to was 7.18(b). It says: "38 brands are included in my damages calculation 3 (i.e. at least some of their vehicles were manufactured 4 5 outside of the UK or Europe during the Relevant Period)." 6 7 Then going over the page, $\{B/5/69\}$: "In total, 13% of all vehicles registered in the UK 8 during the Relevant Period were manufactured outside of 9 10 the UK and Europe [that is the statistic that 11 Ms Demetriou relies on, but then he goes on to say], but 12 this had an impact on the Delivery Charge of 81.4% of 13 all vehicles registered in the UK during the Relevant 14 Period ..." 15 The reason for that, as he explains, is that: "... NSCs which ship at least some of their vehicles 16 spread shipping costs across all vehicles sold as part 17 18 of a homogenous Delivery Charge." 19 That is based on the industry experts' evidence. 20 Ms Demetriou also showed you the list of excluded 21 brands that never actually shipped continentally and she 22 made the submission that that list included some major 23 brands, but we can see from Mr Robinson's figures that 24 the excluded brands only accounted for 18.6% of

registered vehicles.

25

So, in reality, we have an overcharge which covered 81.4% of the market and Ms Demetriou's economic theory suggests that pass-on is likely in that scenario. In our submission, that is entirely consistent with the evidence of the industry experts that pass-on to the class is standard in the industry.

7 Ms Demetriou then made the submission that there is a fundamental flaw in our methodology, that it focuses 8 on delivery charges rather than on the price of the car 9 10 as a whole, and it is not obvious to us the basis on 11 which that submission is made. There is certainly no 12 factual evidence in support of it and there is no expert 13 evidence to that effect and nor was there any legal authority in support of that proposition. 14

As we understand the submission that is being made, it is said that it must be the case because the customer bought the car, not the delivery charge in isolation, so, because the customer bought the car, the analysis has to focus on the price of the car and not on the delivery charge. But, in our submission, it is certainly not self-evident that that would follow.

Just to give an example, let us assume that you go to a shop and you buy some lunch, and you buy a sandwich, a bag of crisps and a banana, and each item that you buy is separately itemised on your receipt,

1 just in the way that a delivery charge is often 2 separately itemised on the evidence of the industry experts. Assume that there is a cartel in bananas and 3 4 the economist is saying, "How do I go about calculating 5 the overcharge on a banana?", does it means that the 6 economist has to analyse the total price of your lunch in order to determine how much of an overcharge there 7 was on the banana? In my submission, self-evidently 8 9 not. THE CHAIRWOMAN: Well, that is different from a car, where 10 11 you are buying a single car. 12 MS FORD: My Lady, absolutely. It is clear --13 THE CHAIRWOMAN: I am not buying the seats separately. MS FORD: I fully accept that this is not a perfect analogy, 14 15 not least because you can buy a banana on its own but 16 you do not buy a delivery charge on its own. MR HOSKINS: It might be a meal deal! 17 MS FORD: We will come on to deal with meal deals! 18 THE CHAIRWOMAN: I think you are being too (inaudible), 19 20 Mr Hoskins. 21 MS FORD: The fact, Madam, that you make this point, "Well, 22 there is a factual difference there", you say, "because 23 you do not buy them separately in the same way", that, 24 in my submission, is illustrative of an important point, which is when you are deciding do I look at the whole 25

1 that the customer bought or do I look at a sub-item, 2 a sub-category, something which is separately itemised, 3 it is an inherently fact-sensitive enquiry. You have to 4 ask yourself: well, how are these products sold and how 5 does the consumer buy them?

There will be a spectrum of scenarios and so the 6 7 lunch example, which is a series of severable items that you can buy separately or together, that is at one end 8 of the spectrum, and then you might have a single 9 10 product such as, say, a laptop at the other end, where 11 clearly you would not separately buy one of the chips in 12 the laptop. In our submission, the situation of a car 13 when you have a separate delivery charge which is separately itemised falls at a certain point between 14 15 those two on the spectrum but it is certainly not to be 16 presumed that you automatically look at the price of the car and not the price of the separately itemised 17 18 delivery charge.

Now, I pointed out that Ms Demetriou did not advance any legal authority in support of her case that what you have to look at is the car, but, in fact, one of the cases that Ms Demetriou drew your attention to yesterday, the *Sainsbury's* Supreme Court case, is actually supportive of our position on this point. It is in authorities bundle, tab 24, starting at page 53,

please, {AUTH/24/53}. If we start looking at
 paragraph 192, which I think is at the bottom, you can
 see there the Supreme Court say:

4 "The merchants' claims are for the added costs which
5 they have incurred as a result of the MSC [merchant
6 service charge], which the acquiring banks have charged
7 them, being larger than it would have been if there had
8 been no breach of competition law."

9 If we go on to 193 on the following page,10
{AUTH/24/54}:

II "In each case the merchants' primary claim of damages is for the pecuniary loss which has resulted directly from the breach of competition law by the operators of the schemes. That direct loss is prima facie measured by the extent of the overcharge in the MSC."

Just pausing there, we would say similarly, if you ask "What is the direct loss in this case?", it is prima facie measured by the extent of the overcharge in the delivery charge.

21 But there was in Sainsbury's then a debate --22 THE CHAIRWOMAN: Sorry, but in Sainsbury's there was no 23 dispute that that overcharge was passed to Sainsbury's, 24 as I understand it.

25

MS FORD: Madam, I do not know whether that is right or not,

but it does not matter for my purposes. What I was going to come on to say is there was a debate about whether you focus on the merchant service charge as the direct loss or whether you have to look wider. THE CHAIRWOMAN: Well, that was a downstream argument, was it not? MS FORD: Yes. So paragraph 198 -- I think it is on the

8 same page -- you see there:

9 "The guestion then arises as to whether the 10 merchants are entitled to claim as the prima facie 11 measure of their loss the overcharge in the MSC which 12 results from the MIF. The merchants say that they are 13 so entitled because they have had to pay out more than they would have But-For the anti-competitive practices 14 15 of the schemes and so have suffered pecuniary loss. On 16 the other hand, Visa [argued that it is a claim] ... for pure economic loss and must be claims for the loss of 17 18 the profit which they would have enjoyed But-For the 19 alleged wrongful act of the defendants."

20 So, in my submission, Visa's argument there is very 21 similar to the sort of argument which is being run here 22 because they are saying, "Yes, we see that you have 23 suffered a prima facie overcharge, but you cannot just 24 point to that overcharge as a measure of your loss. You 25 have to show that you were less profitable overall and you might have been equally profitable in the
 counterfactual".

3 The Supreme Court dismissed that argument. If we
4 look at 199, {AUTH/24/55}, they say:

5 "We are satisfied that the merchants are correct in their submissions that they are entitled to plead as the 6 7 prima facie measure of their loss the pecuniary loss measured by the overcharge in the MSC and that they do 8 not have to plead and prove a consequential loss of 9 10 profit. There are many circumstances, which are not 11 confined to damage to property, in which the law allows 12 the recovery of damages without regard to the claimant's 13 profitability."

So pausing there, they are saying you do not -- you identify the direct loss, you do not have to look at a wider question of whether you were profitable or not profitable.

18 If we look at the authorities that the Supreme Court 19 then goes on to cite in support of that, one of them is 20 the *Fulton Shipping* case, which we have been looking at 21 in these proceedings. So it is paragraph 202:

Where charterers of a vessel redelivered the vessel two years before the contractual date on which the charterparty ended, the court accepted the owner's claim for loss of profits from that charterparty during the

1 remaining two years of the charterparty without having 2 regard to the overall profitability of the claimant ... " We have looked repeatedly at Fulton Shipping. The 3 4 Supreme Court is citing that for the proposition that 5 you look at the direct cause of the damage and you do not have to look at overall profitability. 6 7 THE CHAIRWOMAN: Yes, but it is -- the facts in Sainsbury's, 8 I repeat, were very different. As I understand it, there was not really -- or this debate, at least, does 9 10 not relate to the overcharge being passed to 11 Sainsbury's; rather, the argument being made by Visa was 12 that Sainsbury's had to effectively show it had an 13 impact on profits because it did not pass it on or deal with it in some other way, like squeezing another 14 15 supplier.

16 MS FORD: That is entirely fair. That is exactly what the 17 debate is. It is analogous in my submission because you 18 have a prima facie measure of loss and then you have an 19 enquiry about whether or not your overall profitability 20 has to be set off against that loss.

THE CHAIRWOMAN: But it is different in the sense that Ms Demetriou points out, that the car buyer ultimately enters into one contract. They buy the car with an invoice with some items on it, possibly. That is different to this, which is looking at Sainsbury's wider

position. Fulton, equally, is about what the court found to be an independent transaction which had the effect of reducing loss. It was whether that could be taken into account.

5 MS FORD: Madam, that is all entirely correct. What it 6 demonstrates, in my submission, is that it is 7 a fact-sensitive exercise to determine in any particular 8 case what is the prima facie measure of the loss. It 9 cannot be a decision that is made in isolation.

Just to complete the treatment of this case, the Supreme Court goes on then to say at paragraph 206, (AUTH/24/56), that once you have suffered a prima facie overcharge, if you then take steps to reduce your loss, that is considered by way of a question of mitigation.

15 In that context, if we go on down to 213 on page 57, 16 {AUTH/24/57}, once again you have the citation of Fulton Shipping for that proposition and the context of 17 18 a sort of downstream enquiry, as to whether, having 19 suffered an overcharge, there is any causal connection 20 between some steps you might have taken which might 21 mitigate your loss. That is consistent, Madam, with the 22 point you put to me when I was opening, that it is 23 actually analogous to a question of mitigation.

24 So, in my submission, *Sainsbury's* is helpful to us 25 in the sense that it identifies a prima facie loss in 1a particular charge and then it says that you then have2an enquiry about whether surrounding circumstances can3or cannot be taken into account to set off, mitigate,4minimise that loss. The governing principle, we can see5here from 213, is whether there is a causal link between6the things which are said to then mitigate or set off or7ameliorate the loss.

8 Where does that leave the Tribunal for the purposes 9 of this application? In my submission, the Tribunal is 10 presented with two competing methodologies. The 11 Tribunal has the PCR's methodology and it is based on 12 the industry experts and it focuses on the delivery 13 charge. It has also been told by the respondents that 14 there is an alternative methodology --

15 THE CHAIRWOMAN: Well, I do not know if they go that far or 16 need to go that far, but what do you say they say? MS FORD: In my submission, they say that there is an 17 18 alternative methodology which focuses on the price of 19 the car. I was going to go on to make the point that that methodology is not presently based on any evidence. 20 21 It is advanced on the basis of submission only. I say 22 that the question for the Tribunal under the Pro-Sys test is whether our methodology, the methodology we are 23 seeking to advance, establishes some basis in fact for 24 the commonality requirement that is not purely 25

theoretical but grounded in the facts of the particular case in question. I have taken the wording from the way in which it was expressed in *Trains* and obviously also in the *Pro-Sys* case itself.

5 THE CHAIRWOMAN: In *Pro-Sys*, yes.

MS FORD: I make the submission that clearly our methodology 6 7 does have some basis in fact. It is firmly based on the industry experts' evidence. I say in that circumstance 8 is it appropriate for the Tribunal to determine now 9 10 which of two competing methodologies is preferable? Is it appropriate for the Tribunal to say that the PCR's 11 12 methodology is wrong and the methodology which has only 13 so far even been advanced by way of submission is correct? 14

MR SINGLA: Madam, I hesitate to interrupt, but she has now
said this twice. I showed you the RBB report yesterday
so we have put in evidence before the Tribunal as to how
this exercise should properly be carried out.
MS FORD: My Lady, that was not a matter that Ms Demetriou
relied on in support of her submission that the correct
approach is to focus on the car.

22 MS DEMETRIOU: Well, Madam, we have not put in evidence but 23 I am not submitting that there is -- I do not have to 24 submit that there is some other methodology that is more 25 appropriate and I hope that was clear from my

1 submissions.

THE CHAIRWOMAN: No, no, I think I have clarified that.
Just for my benefit, the RBB evidence was put in on
behalf of your clients --

5 MR SINGLA: It was put in on behalf of KK. We agree with 6 Ms Demetriou, it is not for us to say "This is how you 7 should do it". The RBB report, however, was evidence 8 from an expert in terms of an approach or the factors 9 that need to be investigated by any methodology.

10 THE CHAIRWOMAN: Thank you.

11 Yes, it cannot be that controversial that we need to 12 determine whether your -- everyone accepts that the 13 *Pro-Sys* test applies, so we need to apply that test to 14 the methodology that the PCR is actually putting 15 forward.

16 MS FORD: Madam, I am glad to hear it is not controversial because my understanding is that the supposedly 17 18 hard-edged point of law that Ms Demetriou is advocating 19 is to say our approach is definitively wrong --20 THE CHAIRWOMAN: Yes, yes, exactly. So you do need to 21 answer the point that she says is a point of law. She 22 says that Fulton is irrelevant, and I have to say I can 23 see why she says it, for the reasons I referred to 24 earlier, including the way it is referred to in Sainsbury's, so you need to answer that point and 25

1 explain to us why that is not fatal to certification. 2 MS FORD: My Lady, the answer is that we do not accept that it is a hard-edged question of law. In my submission, 3 the question of whether you should look at the price of 4 5 the car or the delivery charge is highly fact-sensitive and it involves an enquiry about how cars are sold and 6 7 an enquiry about how consumers buy them. It would be, in my submission, clearly inappropriate for the Tribunal 8 to determine at this stage, for the purposes of 9 10 certification, that the focus must be on the price of the car and the focus cannot be on the delivery charge. 11 12 THE CHAIRWOMAN: Can I make sure that we have really 13 understood that because, you know, the starting point is you have bought the car. Are you making a point by 14 15 reference to the particular way in which delivery 16 charges are dealt with as you say your industry experts say is the case, in other words -- and summarising, 17 18 probably getting it wrong -- but essentially delivery 19 charges are in essence separated out and passed down the 20 chain in a way that the copper wiring is not. Is that 21 the nub of the point?

22 MS FORD: Madam, that is it. We have industry expert 23 evidence that these are a separately identifiable charge 24 to which an overcharge has been applied. In those 25 circumstances, in our submission, it is not possible for

the Tribunal to dismiss that evidence and find against
 us that actually you had to look at the price of
 the car.

THE CHAIRWOMAN: There are two specific angles -- apologies. 4 5 You are probably coming on to this -- but Ms Demetriou looked at two different points, although they come back 6 7 to much the same thing. One is the level of discount that the buyer might in fact negotiate and whether it is 8 right or wrong that that is always on other bits of the 9 10 invoice, if you like, rather than the delivery charge. The other, which I think she was saying your evidence 11 12 does not address, is whether the OEMs or NSCs are 13 setting list -- I suppose it is the NSCs -- are setting list prices in a way that would take account of high 14 15 delivery charges because of it being such a fiercely 16 competitive market.

Now, she was making both of those points, as I understand it, in the context of the "it is a single price, this is a hard-edged point of law", so we definitely want to understand what you say to both of those slightly different points.

MS FORD: My Lady, she does make both of those points. Both of them occur, if one can say downstream, at the stage of the -- once you have already have an overcharge which, on the basis of our industry evidence, is then

1 passed down the chain. They then focus on the point at 2 which the car is bought, and so, in my submission, both of the points essentially assume the issue which is now 3 4 claimed to be a hard-edged point of law because they 5 assume that what you have to look at is profitability at 6 the point when the car is bought and not whether the 7 overcharge is passed down in the form of delivery charge. That is the case for both of those points. 8

So just to make that point good, one of the ways in 9 10 which Ms Demetriou elaborated on her point was to say, 11 "Well, at trial -- our case at trial is going to be that 12 cars are sold in competition with other cars and that 13 that is likely to affect the overall price that is paid for the car". That is going to be their case at trial. 14 15 Then she said, "Well, the flaw in the PCR's methodology 16 is that it does not permit that question to be examined". That was her submission. 17

We do not accept that that is a flaw in our methodology. We say the defendants can advance whatever case they choose, including some kind of regression analysis focusing on the overall price paid for the car, and it is absolutely commonplace that at trial the Tribunal might be faced with competing methodologies and they might take different approaches.

25 THE CHAIRWOMAN: So you are suggesting that the defendants

1 could say, "Well, actually, we have done our regression 2 analysis by reference to the overall price. That is a better analysis -- I mean, you should dismiss the 3 4 claim altogether but it is a better analysis if you are 5 going to allow the claim", and that is a perfectly 6 normal dispute, you say, at trial. Is another way of 7 putting it that we are not deciding now that the methodology you propose is the best methodology? 8 MS FORD: That is exactly how I would put it. I would say 9 10 it is not a hypothetical example because it is exactly 11 what happened in the BritNed case, which is a case that 12 is in the bundle, if the Tribunal wants to look at it. 13 It is authorities bundle 21. I can just tell you there were two competing methodologies in that case. This was 14 15 the case that prompted the president --16 THE CHAIRWOMAN: This is BritNed, is it not? MS FORD: BritNed, yes. It prompted the President to write 17 18 his article about lawyers are from Mars, economists are 19 from Venus --20 THE CHAIRWOMAN: That one, yes. 21 MS FORD: -- because he was dealing with two competing 22 methodologies that approached things in very different

ways. What he had to do is hear the evidence and then 23 decide at trial which methodology was preferable. 24 25

So we say it is not a problem and it is certainly

not a criticism of our methodology that the respondents
 want to advance a different methodology, and that is
 perfectly fine. When it comes to trial, there will be
 at least three ways in which we might want to address
 their methodology.

So, first of all, we might want to adduce our own 6 7 factual evidence about how consumers go about buying cars. That is one possible way we might engage with it. 8 Secondly, we might challenge the respondents' expert 9 10 evidence, whether by adducing our own responsive report 11 or by cross-examining their expert or both. Thirdly --12 and this was a point that I believe Dr Bishop raised 13 when I was opening -- we can make the legal submission that a countervailing benefit cannot be taken into 14 15 account unless it is causally related, and what the 16 respondents are seeking to focus on is properly characterised as a countervailing benefit rather than 17 18 the actual measure of their loss. That will be a legal submission that the Tribunal will then have to determine 19 20 one way or another.

THE CHAIRWOMAN: Just to make sure I have understood an example of that countervailing benefit, are you talking about, for example, a discount that would have been negotiated anyway --

25 MS FORD: Exactly. I am going to come on to --
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THE CHAIRWOMAN: -- not the round sum example that

Ms Demetriou -- let us say £500 off.

MS FORD: I am going to come on to deal with the examples 3 4 that were given, but that is exactly the sort of thing. 5 One possibility for us would be to make the legal 6 submission that actually these matters are not legally 7 to be taken into account. But there are many ways in which we could meet their case at trial and it is 8 entirely up to us how we choose to do so. But the 9 10 important thing is it is not a flaw in our methodology 11 that it does not do what their methodology -- what they 12 say it ought to do. It cannot be the case, in my 13 submission, that a proposed class representative is obliged to advance a methodology which is designed and 14 15 geared around the way in which the respondents see the 16 case. That cannot be an obligation on us.

First of all, we do not know what they are going to say at the time when we formulate our methodology and, secondly, we dispute central elements of the way in which they advance their case, as is perfectly normal. So it cannot be the case that the fact that we choose to approach things in a different way is in any way a source of criticism.

24 So coming on to the last point, about the discounts, 25 Ms Demetriou gave the example of a consumer negotiating

1 an on-the-road price at a round figure of £22,000 for 2 a car. That was the example that she was giving. The 3 submission that was made was the consumer paid the same 4 in the factual and the counterfactual, so, in her 5 submission, the consumer suffered no loss. The industry experts' evidence on this point is that, if the retailer 6 7 is prepared to make that sort of deal, then they discount their margin, they do not actually discount the 8 delivery charge. They have actually addressed that and 9 10 they say that the margin is a hard cost to them, so --11 sorry, the delivery charge is a hard cost to them, so, 12 insofar as that were a negotiated deal, what they would 13 do is they would discount their margins. Madam, I think that is the point that you put to Ms Demetriou when she 14 15 was advancing this possibility.

16 So the industry experts' evidence is that the delivery charge will be preserved because it is 17 18 a concrete cost. But the legal point that we would then 19 make is that there is no causal relationship, which 20 means that the discount that has been negotiated has to 21 be taken into account in setting the overcharge. The 22 reason for that is that the consumer did not come in and negotiate an on-the-road price because they perceived 23 that there was some sort of overcharge in the delivery 24 charge and they said, "Ah, well, I can see that that is 25

1 pretty pricey so I am going to negotiate around the 2 on-the-road price". There is no causal connection between the fact of the overcharge and the way in which 3 4 they go about negotiating. They would do it in any 5 event. What that means, in my submission, is that there is no benefit that is actually caused by the cartel. 6 7 THE CHAIRWOMAN: Well, on your view of life, the total on-the-road price is £20, whatever it is, higher because 8 of the overcharge. To say that there is no causal 9 10 connection -- if someone is saying, "That is a bit 11 pricey, I want to get this down", they are looking at 12 what is on the estimate in front of them, are they not, 13 which includes that £20?

MS FORD: My Lady, in order for there to be the relevant 14 15 causal relationship, it has to be linked to the actual 16 overcharge as opposed to the general scenario, so there might be such a causal relationship if you could say 17 18 that the specific overcharge on the delivery charge is 19 what has prompted somebody to try and negotiate down the overall price of the car. But what our evidence has 20 21 shown -- I took you through Mr Robinson's evidence and 22 the industry experts' evidence -- is that the likely amount of the overcharge just is not going to be enough 23 to change the parties' negotiating practices. It is not 24 going to change the practices of the sellers because 25

1 they are always keen to try and preserve the delivery 2 charge because it is a cost to them, and that is not going to change, and it is not going to change the 3 4 approach of the buyer because it is just not enough to 5 change the negotiation that the buyer wants to engage 6 in. 7 THE CHAIRWOMAN: Is this Robinson 2? MS FORD: My Lady, yes. I am sure we could find the 8 9 relevant --10 THE CHAIRWOMAN: Yes, it is the discussion about elasticity, 11 is it not? 12 MS FORD: It is, Madam. That is exactly it. That is one of 13 the ways in which we envisaged that we would meet at 14 trial --15 THE CHAIRWOMAN: I see. But you say -- I think you are 16 saying that we do not need to say that now, we do not 17 need -- that may be one of the things in our armoury 18 but, we, the panel, do not need to ... 19 MS FORD: Madam, I am very strongly saying that. I am 20 making the submission that it would not be appropriate 21 for the panel to try and determine now whether it is 22 right or whether it is wrong that you have to look at 23 the price of a car. In my submission, you just do not 24 have the material in front of you to make that decision. In my submission, you do not have to do it because the 25

enquiry is whether our methodology has some basis in
 fact and that test is passed.

3 THE CHAIRWOMAN: Okay. Thank you.

MS FORD: Madam, I am moving on to deal with changes in
delivery charges over time, and this is the point that
Mr Piccinin dealt with.

7 THE CHAIRWOMAN: Yes.

MS FORD: He made two submissions. First, that, in his 8 submission, the methodology was insufficient to show 9 10 factual or but for causation and, secondly, that it was 11 insufficient to show legal causation. On the factual 12 but for causation, Mr Piccinin's submissions were 13 structured around an example of a single brand, Mercedes, and the point he made was that you could 14 15 speculate that the causes of the increases in the 16 delivery charge of that brand might be benchmarking against competitors rather than actual increases in 17 18 costs.

19 THE CHAIRWOMAN: Or rounding up.

20 MS FORD: Or indeed rounding up. He was saying there was an 21 element of judgment and discretion involved here rather 22 than a pure mechanical costs ratchet.

23 THE CHAIRWOMAN: Yes.

24 MS FORD: So he made the submission based on that that we do 25 not know, based on the PCR's methodology, whether any increase was actually caused by the cartel or not. That is the criticism that is advanced against me.

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3 In my submission, the error that is made here is that it focuses solely on Mr Robinson's methodology as 4 5 the source of the PCR's primary case on causation. In 6 fact, our primary case on causation is to be found in 7 the industry experts' evidence that shipping charges are passed down the chain routinely and as a matter of 8 practice. Yes, they say, as Mr Piccinin highlighted, 9 10 that price-setting might also entail benchmarking and 11 rounding-up, but the strong force of their evidence is 12 these charges are routinely passed on. That is the 13 basis of our factual case on causation.

Dr Bishop quite rightly made the point in argument 14 15 that, in the case of many cartels, there might well be 16 numerous components making up the final product and it becomes very difficult to trace the components down the 17 18 chain and to discern factual causation in that way. 19 Here, in this case, exceptionally in our submission, you 20 can, and that is the effect of the industry experts' evidence. They say you can trace the delivery charge 21 22 directly from the OEM to the NSC to the retailer to the 23 proposed class in the form of an itemised delivery charge that is then often separately itemised on the 24 invoice which is then presented to the customer. So 25

that is the basis on which we say we have established
 a but for case of causation.

3 We then say -- and it is repeated a point that 4 I made fairly frequently on Monday -- by taking the 5 lower of the two figures, the overcharge and the increase in the delivery charge, even if there was 6 7 a degree of opportunism or judgment in the setting of the delivery charge, you do not overcompensate because 8 you have taken the lower of the two figures. 9 10 THE CHAIRWOMAN: Yes. One of the points being made was 11 that -- most obviously seen I think possibly in 12 scenario 3, when we went back to the scenarios -- was 13 that the immediate trigger or the immediate reason for that hike in the delivery charge might be something 14 15 different and the point being made -- well, a point 16 being made against you was that that was fatal because you could not then say that it was, in legal terms, the 17 18 overcharge that caused the price hike. 19 MS FORD: My Lady, yes. That was Mr Piccinin's second

20 point, when he said, well, even if you have but for 21 causation, in his submission you cannot satisfy the 22 legal causation text. The Tribunal has my submission 23 that the proximate and operative cause is the NSC's 24 practice of margin maintenance and we know that other 25 costs will rise to the same extent in the factual and the counterfactual, and so what specifically determines how much the NSC's delivery charge will go up and what determines how much it will go up and whether it will go up more in the factual and the counterfactual is the presence of the cartel overcharge. That is what makes the difference and that is what drives the loss to the class.

8 THE CHAIRWOMAN: Yes. You could describe that as a but for, 9 as in, in that scenario, the price would not have gone 10 up if it had not been for the overcharge, but the 11 immediate trigger for it is some other increase. So 12 I suppose what I am asking is for a bit more detail on 13 how you establish, in legal terms, the proximate or the 14 legal cause.

15 MS FORD: Madam, I think that is a very relevant question 16 because how you establish proximate or legal cause is a fact-sensitive enquiry. We do not know, at the 17 18 moment, the amounts of the overcharge in any concrete 19 terms. The timing of the overcharge, we do not have 20 complete information about the timing of the delivery 21 charge increases and we do not know how proximate or 22 remote they are in time to each other. In my submission, this is an assessment. In order for the 23 Tribunal to express any view about whether there is or 24 is not legal or proximate causation, you need to have 25

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that factual background.

THE CHAIRWOMAN: So you mean we do not have the shipping contracts, we do not have a complete set of delivery charges, presumably -- we have some for some brands, if I have understood correctly --

6 MS FORD: Four.

7 THE CHAIRWOMAN: -- so you have not yet had an exercise of 8 saying, "Ah, there was a new shipping contract at this 9 point and then there was a hike in a delivery charge 10 then"; is that the ...?

MS FORD: My Lady, yes. This exercise -- this judgment by 11 12 the Tribunal as to whether it satisfies the legal test 13 for causation or not cannot possibly be undertaken in a factual vacuum and the information we have is 14 15 necessarily provisional at this stage. So my primary 16 submission is that, while this is no doubt a question for trial, the Tribunal cannot resolve the points 17 18 against us at this stage because the information simply is not available. 19

20 My Lady, Mr Piccinin also sought to submit that in 21 other cases, instead of approaching the matter in the 22 way that Mr Robinson has done, you might see some sort 23 of regression analysis and you would try to control for 24 other factors that might impact on delivery charges. 25 Mr Robinson has given evidence about exactly why he has not taken that approach. That is {B/5/55}. This is his
 evidence at 5.26, where he says:

3 "In practical terms, it is unlikely that the
4 composition of the total Delivery Charge (i.e. the
5 breakdown of shipping costs, 'other costs' and margin)
6 is going to be observable by me, as such information is
7 not publicly available and disclosure from the Proposed
8 Defendants would only provide information relating to
9 shipping costs."

What he has done is he has formulated a methodology which addresses the data limitations that he perceives exist and that is, in my submission, entirely in accordance with the guidance of the Supreme Court in *Merricks*, that you do the best you can with the data that is available.

16 THE CHAIRWOMAN: Sorry, to make sure I have understood this, 17 I thought you were making a point about the submission 18 that Mr Piccinin had said you could do a regression 19 analysis comparing delivery charges in a clean period 20 with in a cartel period. Why is the answer -- just take 21 me through why the answer to that is here. 22 MS FORD: Madam, it is because if you were to do

a regression analysis, you would have to look at the
delivery charge and then look at all the other factors
which might affect the delivery charge and feed them all

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into your regression model and --

2 THE CHAIRWOMAN: Oh, I see, because you are controlling for 3 the other elements and you say those are elements that 4 are not --

5 MS FORD: Mr Robinson is saying, "I do not have access to 6 those other elements, they are not -- the breakdown of 7 shipping costs, other costs and margin is not going to 8 be observable by me", so he is saying, "I have 9 formulated a methodology which addresses that lack of 10 data".

11 THE CHAIRWOMAN: Thank you.

12 DR BISHOP: It does address, in a certain way, that lack of 13 data. It does not, of course -- by its very nature it cannot take into account the question that Ms Demetriou 14 15 kept hammering on about -- and others too -- that there 16 may be a discounted point of sale. In its nature it cannot take that into account. You say that you will 17 18 run at trial, if things get there, an argument, a legal 19 argument, that says it would be irrelevant anyway, it would be inappropriate. 20

21 Suppose you were to fail on that argument and the 22 Tribunal were to hold that this point had to be 23 addressed about discounts other than explicitly to do 24 with the delivery charge, what is your -- does 25 Mr Robinson's method and the other things you propose -- 1

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would that permit the Tribunal to address that issue? It would, you say?

MS FORD: It absolutely would, Sir, and the reason I say 3 4 that is because my legal argument is only one of the 5 possible ways in which the PCR might choose to engage with the defendants' case at trial. Other ways, as 6 7 I indicated, might include advancing our own factual evidence about the way in which cars are sold, so 8 dealing with the downstream circumstances, the extent of 9 10 negotiations, the way in which consumers approach it, 11 the way in which dealers approach it, factual evidence. 12 Alternatively, we can engage with their expert evidence, 13 either by producing responsive reports or by cross-examining their experts. 14

15 So, in my submission, it is absolutely not the case 16 that the Tribunal is going to be left unable to deal with these matters at all, but it is important to 17 18 recognise that, because that is the way the respondents 19 perceive it, that does not mean that that drives the way 20 in which we choose to present our positive case. 21 THE CHAIRWOMAN: No, but it is of some relevance -- and I am 22 sure you are going to come back to this -- that in 23 establishing whether the methodology that you propose meets the Pro-Sys test, presumably we need to have an 24 eye on whether it is sufficiently robust to be capable 25

1 of addressing some of these points, so, for example, 2 discounting. If the evidence was, well, in fact, discounting does effectively extend to the delivery 3 4 charge, there needs to be some way of addressing that. 5 I am not sure that is entirely just a broad axe point. MS FORD: Madam, I quite agree. We have made a start in the 6 7 sense that there is already Mr Robinson's expert evidence as to the extent to which discounting might, on 8 the basis of economic theory, be expected to impact the 9 10 delivery charge. He has addressed that and, in doing that, he draws on the industry experts' evidence about 11 12 the way in which things are done and also on the 13 evidence adduced by KK, by Mr Dent, about the way in which these things are done in practice, so it is 14 15 absolutely not the case that we are unable to engage 16 with this element of the case. THE CHAIRWOMAN: Yes, his supplemental report, you say, 17 18 engages with the discounting point? 19 MS FORD: He does, yes. I will come on to show you in 20 another context that what he expressly says in that 21 context is, "If further information will become 22 available to me, I will take it into account". DR BISHOP: Yes, right, and you say then that the method 23 that you offer as the appropriate method here, which is 24 essentially evidence from experienced people in the 25

1 industry, as would happen in, say, a High Court case or 2 something of that sort, then processed by Mr Robinson, but the real substance of your method is industry 3 4 evidence, and you say that that meets the test that you 5 have to have a method that is appropriate to -- I do not want to -- I cannot quote the exact words, but it meets 6 7 the appropriate standard in the Pro-Sys test? MS FORD: Very much so. It is a dual approach based, as 8 I submitted in opening, on quantitative evidence and 9 qualitative evidence. Mr Robinson's role is the 10 11 quantitative role and he takes the experience of the 12 industry experts as to what happens in real life and he 13 applies a methodology for quantifying what is going on. In my submission, that very clearly does satisfy the 14 15 test. 16 THE CHAIRWOMAN: I think one point being made is: what do we mean by "the methodology"? Is it Mr Robinson sitting 17 18 there with his calculator or is it something broader 19 than that? MS FORD: Madam, yes, and I think that is illustrative of 20 21 the fact that, in my submission, some of the 22 respondents' submissions veered close to making the 23 mistake that I showed the Tribunal in one of the 24 High Court cases of having a really quite rigid perception of what are the relative roles of experts and 25

1 saying "This is what an economist must do" and "This is 2 what other experts do". The Tribunal will recall the unfortunate Mr Foster, who was labouring under the 3 4 disability that he was not an economist. The court 5 obviously gave short shrift to these concerns. In my 6 submission, in some respects, what the respondents are 7 saying really comes quite close to making the same mistake. 8

9 But the test that this Tribunal applies does not ask 10 you to do that. It is not prescriptive at all in that 11 way about what an economist does and what somebody else 12 does, so --

13 THE CHAIRWOMAN: So you are saying *Pro-Sys*, the reference 14 there to "methodology" is not prescriptive as to what it 15 is?

16 MS FORD: It is not prescriptive at all and it makes sense 17 because it could not possibly be. The methodology has 18 to be tailored to the circumstances of whatever case is 19 being presented.

20 DR BISHOP: Yes. Your suggestion and Mr Robinson's 21 suggestion is that this is actually the best method that 22 could be deployed here because you and he are very 23 sceptical that, for example, a regression approach would 24 be able to be put into operation at all because of lack 25 of data and, second, maybe -- I am not sure whether you do say this -- even if you could get data, it would be hard to get a result out because so much would be -- it would be so complicated and the charge -- the overcharge so relatively small that it just would not work.

5 I think Mr Robinson suggests that.

MS FORD: I certainly see the force of that point that you, 6 7 Sir, are making to me. Mr Robinson's evidence I think is best encapsulated in the paragraph I have shown you, 8 5.26, where he is expressing concerns about the data 9 10 availability. We do say that this takes you into classic Merricks territory because Merricks says you 11 12 just have to do the best you can. Our case very much is 13 that this methodology that is being advanced is the best that can be done in the circumstances. 14

15 DR BISHOP: Yes, okay. Good.

MS FORD: Finally, in response to both the submissions of 16 Ms Demetriou and Mr Piccinin, it is worth recalling that 17 18 these defendants who are submitting to the Tribunal that 19 the PCR has not raised a credible case of pass-on in 20 this case are the same defendants who, in proceedings in 21 the High Court, have positively pleaded that the car 22 companies passed on the shipping charges down the chain. I would just show the Tribunal one example of that. It 23 is at bundle $\{A/10\}$. 24

25 THE CHAIRWOMAN: They might say, "Ah, but it stops at the

1 retailer".

2 MS FORD: They might well, Madam, but, in my submission, it does not sit very comfortably in their mouths to be 3 coming before this Tribunal and saying that the PCR's 4 5 claim should not be permitted --THE CHAIRWOMAN: I think we call this a jury point, do we 6 7 not, that you are going to show me --MS FORD: It might have the flavour of a jury point, but if 8 I might be permitted, I will just show you the relevant 9 10 paragraph. So this is the defence of the 11 11th defendant, NYK Group Europe Limited, and this is 12 Ms Demetriou's and Mr Piccinin's client. It is the 13 defence to a claim by Daimler for damages caused by the shipping cartel, and Daimler is the parent company of 14 15 Mercedes, which is, of course, the example that 16 Mr Piccinin was speaking to. If we just look at page 9, {A/10/9}, paragraph 41, 17 18 you see the plea: "... if Daimler and/or the other Daimler 19 20 Subsidiaries did suffer recoverable Overcharge Losses, 21 they passed those losses on to their customers in the 22 form of higher prices and must give credit for this pass on." 23 24 In my submission, that does sit uncomfortably with -- before this Tribunal, taking a position that 25

there is no viable case of upstream pass-on in this
 claim.

3 I am turning to deal with the additional points advanced by Mr Singla. He first made submissions as to 4 5 the content of the Pro-Sys test. We fully accept that the requirement for a sufficiently credible or plausible 6 7 methodology is a separate and distinct test for a strike-out and summary judgment test so we can clear 8 that away. We do not agree with Mr Singla's submissions 9 10 that the principles which are articulated by the court 11 in Merricks about the importance of vindicating private 12 rights and ensuring access to justice are to be read 13 very narrowly and are concerned solely with forensic difficulties of quantification. I understand him to be 14 15 saying they had no application to questions of 16 methodology. We do not accept that that is a correct reading of Merricks. 17

18 I do not propose to take the Tribunal through 19 Merricks for a third time, but, in our submission, what 20 is being said comes through particularly clearly first 21 of all from the discussion at paragraphs 45 to 55 of the 22 judgment, and that is where the Supreme Court is saying 23 that it should not be lightly assumed that the 24 collective process imposes restrictions on claimants as a class which the law and rules of procedure for 25

individual claims would not impose. Then it goes on to
 talk about the importance of doing the best you can with
 the available evidence.

4 We fully accept that the particular context in 5 Merricks was forensic difficulties arising from data availability, but, in our submission, there is no reason 6 7 why the Supreme Court would consider it legitimate to start imposing additional burdens on claimants in 8 collective proceedings because those additional burdens 9 10 arise out of methodological issues in circumstances when 11 it has expressed such strong views about imposing 12 additional burdens arising out of data availability.

13 Then, similarly, paragraph 73 and 74, where the Tribunal is emphasising the importance -- sorry, the 14 15 Supreme Court is emphasising the importance of not 16 refusing a trial to an individual or to a large class who have a reasonable prospect of showing they have 17 18 suffered some loss from an already established breach. 19 They talk about the denial of access to justice to 20 a litigant or class of litigants who have a triable 21 cause of action. Again, in my submission, nothing about 22 the Supreme Court's reasoning suggests that denial of access to justice will be perfectly fine provided that 23 it is on methodological grounds rather than in relation 24 to data. In my submission, clearly the points being 25

1 made by the Supreme Court have much broader application. 2 We do note that the Tribunal in Trains did not perceive there to be any rigid distinction between the 3 4 observations of the Supreme Court being confined to data 5 availability and then questions of methodology. You can see that they considered they were relevant to 6 7 methodology as well. Just to give an example, authorities bundle 30, page 64, please, {AUTH/30/64}, 8 paragraph 155. 9

10 You can see that the Tribunal is here considering 11 the PCR expert's methodology for estimating aggregate 12 damages.

13 THE CHAIRWOMAN: Yes.

14 MS FORD: They say there:

We should emphasise that a CPO application is not an occasion for a full evaluation of the merit and robustness of an expert methodology."

18 They then cite *Microsoft*, which is obviously the 19 *Pro-Sys* test. They say it "rejected the defendant's 20 submission that the court should assess the expert 21 method by weighing the evidence of both parties at the 22 certification stage".

Then they go on in the same breath to cite *Merricks* Supreme Court, Lord Briggs, and what he says about sometimes you need to have recourse to guesswork. So certainly they perceive what the Supreme Court is saying
 in Merricks to be highly relevant to questions of
 methodology and questions of satisfaction of the Pro-Sys
 test.

5 If we just go on to page 65, the following page, {AUTH/30/65}, paragraph 158. Here, the Tribunal is 6 7 specifically considering what was advanced as a methodological objection specifically to the 8 applicant's case on causation. What is being argued, 9 10 what is being questioned, is whether the methodology was 11 capable of addressing causation. The submission that 12 was made was that:

13 "The Respondents' argument essentially concerns causation. Mr Holt has approached quantification on the 14 15 basis that in the counterfactual, where Boundary Fares 16 were widely available and offered, passengers would have bought them for eligible journeys. That is not a matter 17 for expert evidence, although Mr Holt's survey may 18 19 assist in testing it. It reflects the way the Applicant 20 puts forward his case, contending that the overwhelming 21 majority of passengers would not choose to pay more 22 for a train journey if offered the opportunity to buy a cheaper ticket." 23

24 THE CHAIRWOMAN: You mean you do not need an expert to tell 25 you that?

1 MS FORD: You can certainly take that point from it, that 2 they are saying this may not be an expert point, but it is certainly a causation point. It is a circumstance 3 4 where the respondents are saying that you cannot just 5 assume causation in this case and the Tribunal says, 6 "Well, you, the applicant, are perfectly entitled to put 7 forward the case", but they go on to say that, "The respondents are of course free to contest that 8 assumption but we consider that the applicant is 9 10 entitled to advance it". Then again you get a reference 11 back to Merricks Supreme Court: 12 "... Lord Briggs' observation quoted above that 13 sometimes the court has to make an informed guess as to

14 what a claimant is likely to have done in the absence of 15 an infringement."

16 THE CHAIRWOMAN: So you say that paragraph, like the earlier 17 one you took us to, is all about criticisms of 18 methodology in that case?

MS FORD: It is, and the Tribunal is meeting them and dealing with them by pointing to the principles that come out of *Merricks*. So we say this rigid distinction that is being advanced that *Merricks* is only about data availability and you do not need to worry about it for anything else, in our submission, is just not right. We certainly do not agree with the way in which

1 Mr Singla sought to characterise the Pro-Sys test. We 2 do not agree that it requires us to advance 3 a methodology which is infallible at trial. In our 4 submission, there is no support whatsoever for that in 5 the authorities. We know from the wording of the test that it needs to be sufficiently credible or plausible 6 7 and it needs to establish some basis in fact. We know that the Supreme Court emphasised that that was a low 8 evidential hurdle. So, certainly in this jurisdiction, 9 10 there is no support whatsoever for the way in which Mr Singla sought to characterise the Pro-Sys test. 11

He then sought to deploy a Canadian case, the Jensen case, to say that a more rigorous approach was required. That is in authorities bundle, tab 32 at page 28, (AUTH/32/28). We just invite the Tribunal to scrutinise the terminology that you see the court using here. If you look at paragraph 60, for example, you see that the threshold is a low one. It says --

20 so, unless you want to show us different paragraphs, we
21 can look at it in our own time.

THE CHAIRWOMAN: Yes. I think we have been taken to this

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22 MS FORD: I do not. I simply want to draw out the nature of 23 the terminology that is being used. It is about no 24 viable cause of action, it is about insufficient 25 evidentiary basis, it is about filtering out unfounded and frivolous claims, it is about untenable claims,
groundless suits, minimum evidential foundation
required. That is the sort of terminology you get from
this judgment. So, in my submission, it certainly
provides no support for the notion that the *Pro-Sys* test
is requiring you to advance some sort of infallible case
at trial.

I am turning to deal with Mr Singla's second point 8 in his submissions, which was that the proposed 9 10 methodology is premised on the evidence of the industry experts, and he says, "Well, what happens if that 11 12 evidence is not accepted?". His rhetorical question 13 was, "What happens at trial? What happens to your methodology?". The Tribunal has my submission that that 14 15 in fact is not the legal test but I do intend to engage 16 with the submissions that were made under this heading 17 as well.

18 THE CHAIRWOMAN: When you say that it is not the legal test, 19 you mean you do not have to meet this submission or ...? 20 MS FORD: We do not have to show that at trial our test is 21 infallible, which is essentially what, in my 22 submission --23 THE CHAIRWOMAN: Sorry, yes. I just wanted to clarify it is

a repeat of the point you just made, thank you.
 MS FORD: The submission was made that our evidence relies

1 on extreme factual assumptions that are inherently 2 likely to topple over at trial and the reason it is said that they are extreme is because they apply, on the 3 industry experts' evidence, to all OEMs, all NSCs, all 4 5 retailers across the entire claim period. As it happens, the factual assumptions that we are 6 7 relying on are actually consistent with the story you get from Mr Dent's evidence from KK. If we turn up 8 bundle C, tab 13, page 3, {C/13/3}, starting with 9 paragraph 6, he explains: 10 11 "... I have worked for most of the publicly listed 12 motor dealers in the UK." 13 If we go on to paragraph 9, he is dealing firstly with BMW's practices and he says: 14 15 "There is ... an item called the 'delivery' charge 16 included in the [on-the-road] charges." Paragraph 11, on the basis of his experience of the 17 18 motoring industry from 2004 to the present day: 19 "... I am not aware of any relevant changes to these documents or, more specifically, the treatment of 20 21 delivery charges over the relevant time period." 22 So he is saying there is consistency over the 23 relevant time period. 24 If we go on to $12, \{C/13/4\}$: 25 "To the best of my knowledge all vehicle brands have

1 similar documents to BMW, generated by similar software. 2 This was certainly the case for all the brands that I have sold." 3 4 Then paragraph 15: "To the best of my knowledge, the delivery charge 5 ... is set by BMW's national sales company ... in the UK 6 . . . " 7 He says he cannot comment on other countries. 8 Then you have 16: 9 10 "... the same delivery charge ... " 11 Sorry. 12 "... the same delivery charge of GBP 825 appears on the documents for all new BMW cars sold in the UK." 13 14 Then 27, probably a few pages on -- sorry --15 $\{C/13/6\}$, he is commenting on whether the delivery charge can be discounted, and he says: 16 17 "I tell customers that the delivery charge is 18 included in the advertised price and cannot be discounted ... on a number of occasions (four to six 19 20 times a year on average), I have had customers who have 21 specifically focused on that cost ... " 22 He says: 23 "... the system does not allow me to change the 24 'delivery' charge from GBP 825 to zero [and he says] I could achieve the same effect by putting an additional 25

1 amount ... in the 'Special Allowance' section of the 2 invoice."

But it is "physically impossible", he says at the 3 4 end of that paragraph, to change certain line items. 5 In my submission, the story that comes through from Mr Dent on the basis of his experience over the claim 6 7 period, working for various car companies, is essentially the same story that the industry witnesses 8 are telling, so we do say it is difficult to see why our 9 10 case that we are advancing is being characterised as 11 extreme. But, of course, in any event, saying our case 12 is extreme is, in reality, just seeking the Tribunal to 13 conduct a mini-trial and we say that is not legitimate at this stage. 14

We are also a bit mystified about the submission that was repeatedly made that, in order to succeed at trial, the Tribunal must accept all our facts in their entirety and that, if they do not, then our methodology simply cannot cope and will fall over. It was suggested repeatedly that our methodology cannot cope with any difference in the facts.

First of all, Mr Robinson has made very clear that his approach, unsurprisingly, is preliminary at this stage. So if we look, for example, at bundle {B/5/10}, he explains:

1 "Any opinions or views expressed in this report are 2 subject to any further information which may be available to me in due course. The focus of this report 3 is on setting out the methodology which I would propose 4 5 to use, in due course, to determine matters such as the likely overcharge and the quantum of loss on the 6 7 Proposed Class, as well as the data I would need ... My suggested methodology and conclusions are necessarily 8 preliminary given that I have not, at this stage, had 9 access to the underlying data which I would, in due 10 11 course, expect to receive."

In his second report, if we look at {B/110/22}, paragraph 4.25, he is actually commenting on this paragraph that we saw earlier in his first report, where he observes that the delivery charge is unlikely -sorry, the composition of the delivery charge is unlikely to be observable to him as such information is not publicly available. He comments:

19 "Whilst it seems likely that the NSCs would hold 20 this data, I am instructed that it would be difficult 21 and costly to obtain, as it would have to be procured 22 via applications for third party disclosure."

That is of course the possibility that Mr Piccininwas alluding to.

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He goes on to say:

1 "Of course, if such data can be obtained in due 2 course I would consider it carefully and, if appropriate, make use of it in my calculations." 3 4 THE CHAIRWOMAN: Can I just interrupt for a minute and make 5 sure I understand how this works procedurally because, if we certify, we certify on the basis of the 6 7 methodology that has been put forward and let us say we do satisfy ourselves that it meets the Pro-Sys test, to 8 the extent modifications are subsequently made or 9 10 desirable, how does that work procedurally? Is it some form of amendment to the claim or is it just dealt with 11 12 in evidence because -- I mean, I have seen references to 13 provisional methodologies here, this is obviously not the first case where there are references like that, but 14 15 I just do not have a clear idea of how it would work. 16 MS FORD: Madam, yes. I hesitate to express a definitive view because, of course, none of the CPO claims have 17 18 actually got that far yet. 19 THE CHAIRWOMAN: Yes. 20 MS FORD: Certainly we envisage it would be the same as

21 a regular claim in the sense that if you were changing 22 the fundamental nature of the claim, you would have to 23 amend your claim.

24 THE CHAIRWOMAN: So amending the pleadings effectively?25 MS FORD: If it were a fundamental change in the nature of

the claim -- of the nature that would require you to
 change your pleaded case.

But, of course, in making this point I am actually 3 4 responding to a criticism which is made against me, which is that, "What if the facts are different at 5 6 trial? How are you going to accommodate that?" That is 7 said supposedly to be a defect in our methodology. In my submission, it is not, but I am saying that certainly 8 Mr Robinson is telling the Tribunal that he is perfectly 9 10 willing to look at new factual information and to 11 address it and so there is no difficulty in responding 12 to and accommodating further factual information as and 13 when it becomes available.

14 MR SINGLA: Madam, just on that procedural point, you will 15 of course have in mind the claim form which I took you 16 to yesterday, which is put in terms of, on the basis of 17 Mr Robinson's methodology, the shipping cost overcharge 18 was always passed on and entirely passed on. So I just 19 do put down that marker that this is not something where 20 the expert has free rein post certification.

THE CHAIRWOMAN: There are a number of different ways of approaching that. If that was conventional pleadings, you might ultimately say "You have not made out that bit of the case", but it does not necessarily mean that the whole case falls over.

MR SINGLA: Well, I reserve our position as to that, but at
 the moment the only thing before the Tribunal is a 100%
 pass-on case. That is clear. That is what you have to
 assess.

5 MS FORD: My Lady, I do take issue with the characterisation 6 of our case as a 100% pass-on case for various reasons, 7 two of which are, if you look at Mr Robinson's 8 scenarios, he very expressly models a possibility of 9 less than 100% pass-on and indeed scenario 4 is no 10 pass-on at all, so it is not correct to claim a 100% 11 pass-on case.

12 MR SINGLA: Well, what else does "entirely passed on" in the 13 claim form mean then? We cannot have the PCR, in reply submissions, trying to suggest that there is some 14 15 alternative, less extreme case open to it. The claim 16 form I took you to -- in fact Ms Ford did not take you to those paragraphs, rather revealingly, we would say. 17 18 THE CHAIRWOMAN: Well, you have taken us to those paragraphs 19 and we have heard what you have got to say. I am just 20 going to hear Ms Ford in reply, thank you. 21 MS FORD: Madam, it is not uncommon for a claimant to 22 express their claim at its highest in the recognition that it may not at trial actually reach that benchmark 23 but that does not mean that it falls over completely. 24

It is absolutely commonplace.

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1 What I am showing the Tribunal now is that 2 Mr Robinson has expressly indicated in his report that his methodology and approach is provisional and that he 3 4 is willing and open to consider additional factual 5 information and take it into account. In my submission, 6 the criticism that was advanced that suggested that it 7 is unable to do that and that it would fall over at trial is baseless. 8

Just to return to, Madam, your question about how in 9 practice does it work, of course what is envisaged in 10 11 collective proceedings, as in any other, is that there 12 will be a process of disclosure followed, presumably, by 13 factual witness statements, followed by expert reports. This is an expert report for the purposes of 14 15 certification but one would expect the usual process to 16 take place.

17 THE CHAIRWOMAN: Okay. So effectively you are saying it 18 would likely be refined through expert evidence, further 19 expert evidence --

20 MS FORD: That would certainly be the usual way in which 21 these things are done. I do want to make clear that 22 I am not seeking to overcome the bar to certification by 23 reserving the possibility of adding things on at a later 24 date.

25 THE CHAIRWOMAN: No. I was not asking a loaded question.

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I was trying to understand.

2 MS FORD: I am grateful.

3 Just in terms of addressing whether it is 4 problematic from the view of the commonality requirement 5 that there might be developments in the understanding of the facts, again the approach of the Tribunal in Trains 6 7 is informative on this. If we look at authorities bundle 30, page 56, {AUTH/30/56} -- this is the 8 paragraph 107 -- sorry, I have possibly given you the 9 10 wrong reference there. I was looking for 11 paragraph 107(3). I can remind the Tribunal of what it 12 says. It is the paragraph which says that commonality 13 refers to the question, not the answer, that there can be --14 15 THE CHAIRWOMAN: Yes, we know that point. 16 MS FORD: I am grateful. It says specifically there can be a significant level of difference between class members, 17 18 so the fact that you might envisage that variations come 19 out in the evidence is not a problem. Then, of course,

where appropriate you adapt, and so the Tribunal said -and this is page 56, I think, paragraph 129 -right at the end of 129, {AUTH/30/56}, if we can go over

23 the ... So:

24 "Where appropriate, the interests of the defendant25 can be protected by making some reduction in the

1 aggregate damages award, based on reasonable estimation 2 or assumption." So what the Tribunal is doing there is expressly 3 recognising that, if appropriate in the light of what is 4 5 in due course established, what you do is you adjust 6 your damages award. 7 THE CHAIRWOMAN: Yes. I think we had better have a break if 8 now is convenient. MS FORD: It is. 9 10 THE CHAIRWOMAN: Ten minutes, please. 11 (3.15 pm) 12 (A short break) 13 (3.29 pm) 14 MS FORD: Madam, I indicated in response to a question from 15 Dr Bishop that I would show an example of where 16 Mr Robinson had proposed to accommodate changes in 17 evidence by making an adjustment. The example is in his second report, paragraph 4.57, so it is {B/110/35}. 18 He is commenting on the evidence of Mr Cunningham 19 20 which was served by KK. This was in the particular 21 context of whether rental companies might, in the course 22 of negotiation, flatly refuse to pay the delivery 23 charge. He is indicating how he might address that. He 24 says:

"... I note that even if all car rental companies

1 were able to refuse to pay the Delivery Charge in its 2 entirety [and he comments] (which appears to go far beyond what Mr Cunningham suggests and in support of 3 4 which there is no other evidence), this can be easily 5 identified and would not have a material reduction on 6 the estimated claim. By way of example, based 7 on a 10% overcharge, car rental companies only account for £4.1 million (7%) of the total illustrative 8 £57.5 million loss figure estimated in My First Report." 9 10 He is responding to the evidence and saying that you 11 can make -- as indeed the Tribunal in Trains 12 contemplated -- if necessary you can make appropriate 13 adjustments.

I am turning to address Mr Singla's third point, 14 15 which was the costs benefit analysis in the context of 16 the suitability requirement. The Tribunal has my primary submission on that from opening. In my 17 18 submission, the relevant comparison is between, on the 19 one hand, the costs of bringing the proceedings, 20 including potential exposure to adverse costs, as against, on the other hand, the projected aggregate 21 22 recovery. In this case we know costs -- we have 23 14.85 million of funding to litigate the claim to trial. There is also then cover of up to 15 million for adverse 24 costs, so on the costs side of the ledger it is roughly 25

130 million. But you can break that down further2because, of course, if the defendants are ultimately3successful, they accept we have adverse cost provision4and so the costs will not be borne by them as such.5Equally --6THE CHAIRWOMAN: Well, the majority will not be but7potentially some.

8 MS FORD: Well, indeed. I am certainly not foregoing any 9 points on that, but there is a sort of nuance behind the 10 30 million figure.

11 Of course, if we are successful and it transpires 12 that the claim is well brought, in those circumstances, 13 if the defendants have to bear their costs of attempting to resist the claim, that can hardly be a factor which 14 15 ought to be weighing against the costs benefits of the 16 proceedings. But, in any event, if you work on the basis of 30 million on the costs side of the ledger, on 17 the benefits side of the ledger, you have estimated 18 19 recoveries of between 71 and 143 million, including 20 single interest. So this is not, in my submission, a marginal case. The potential aggregate benefits 21 22 clearly outweigh the costs.

The Tribunal will have in mind that Mr Singla's submissions were not focused on the aggregate benefits as such, presumably because they do clearly favour the
1 outcome of a CPO. What he did is he focused on certain 2 examples where the overcharge per vehicle per brand 3 might be low, and I explained to the Tribunal that the reason for that is that some brands have a low 4 5 proportion of vehicles that are shipped versus those 6 that are transported by other means and so, when the 7 shipping costs are spread across the brands, you end up with low overcharges per vehicles. 8

9 The Tribunal will appreciate those examples were 10 carefully selected and there are other examples which 11 show returns which are materially higher and, as we have 12 explained, it is not actually a relevant metric in 13 circumstances where there is no obligation to distribute 14 on a purely compensatory basis.

15 The Tribunal has my submission that, unlike in 16 Trains, where there was a real difficulty with the members being asked to recall and evidence which train 17 18 journeys they took, the purchase of a car is going to be 19 a significant purchase and so, in my submission, there 20 is no reason to think that class members would not go to 21 the effort of digging out their paperwork in order to 22 seek to claim their entitlement.

Fundamentally, the fact that the sums in issue in this case, the potential recoveries, are modest cannot as a matter of principle, in my submission, be a bar to

1 a CPO because, of course, that is precisely the sort of 2 claim that would not be viable individually and so 3 precisely the sort of claim that the legislature was seeking to facilitate by introducing this new regime. 4 5 It would undermine the regime altogether if defendants could point to the fact that individual recoveries are 6 7 relatively modest and say that that means that you should not direct a CPO at all. 8

Mr Singla also sought to bring the returns of the 9 10 funder into the equation. The Tribunal will recall, you were invited to have a look at the confidential material 11 12 on funding. It is worth emphasising that this is 13 a claim that is worth potentially 143 million. It is being funded by 15 million in litigation funding and by 14 15 solicitors and barristers working on partial 16 contingencies. In those circumstances, these claims are only going to be viable with the aid of litigation 17 18 funding. They are inevitably going to be expensive and 19 funding is necessarily going to be a part of that exercise and that is, in my submission, expressly 20 recognised by the legislature at various points in the 21 22 Guide, in the rules and indeed in the case law.

You see in *Merricks* at first instance there was
a recognition that the statute should accordingly be
given a purposive interpretation to encompass a funding

structure such as the present. In that regard we were
 referred to a range of extrajudicial material which
 recognised the importance of third party funding to
 enabling access to justice.

5 So we do say that you have to be realistic in this 6 case that -- in this case and indeed any other 7 collective action regime that funding is necessarily 8 going to be an important part of making these claims 9 viable.

10 THE CHAIRWOMAN: Just for my benefit, the *Merricks* case you 11 have just referred to, is that on remittal or first 12 instance?

MS FORD: That is first instance. For your note, it is paragraph 119, authorities bundle tab 19 at page 33. THE CHAIRWOMAN: Thank you.

16 MS FORD: It might assist you to understand where funding fits in, in terms of the order of things, because once 17 a claim results in a settlement or judgment, you then 18 19 have a pot of damages for class members and the class 20 representative then does its best to distribute that pot 21 to the class members. We have obviously, as has been 22 pointed out, retained Case Pilots in order to facilitate that distribution. It is only once compensation has 23 been paid to all the class members who come forward that 24 25 the PCR then approaches the Tribunal in respect of the

unclaimed damages and the Tribunal then scrutinises the
 process of paying the funders' return and can take into
 account relevant factors in authorising that. Of
 course, once the funder has been paid, any remaining
 undistributed damages then go to the Access to Justice
 Foundation.

THE CHAIRWOMAN: Yes, I thought the Tribunal has a role in
scrutinising the method of distribution to members of
the class as well, but you are saying there is a further
element that effectively provides for the Tribunal to
approve payment to the litigation funder?
MS FORD: Madam, yes, that is right. The point I make is

13 that this all happens at the end of the process, once 14 you have had a pot of aggregate damages and those class 15 members come forward and get their payment out of the 16 pot of aggregate damages, so the payment to the funder 17 really slots in at a later point in the process.

So, in our submission, the real weighing-up exercise that the Tribunal does for the purposes of costs benefit ought to be costs in terms of the 30 million that I have identified on the one hand and the aggregate of recovery on the other.

23 Our submission is that the costs benefit analysis 24 clearly favours a CPO in this case. Of course, even if 25 the Tribunal were not with us on that element of the costs benefit analysis, nonetheless, in our submission, the other factors that the Tribunal is invited to weigh up by the rules in determining whether these proceedings are suitable all point in favour of CPO, and so, in my submission, the balance is clearly in favour of certification.

7 Mr Singla's final point was to suggest that, in the event that the claim is certified, the class definition 8 needs to be amended. The Tribunal will be familiar by 9 10 now with how that point arises. It is because the loss to the class member only incepts as and when the 11 12 relevant OEM enters into an affected contract, and 13 Mr Singla pointed to relevant provisions in the Guide which tell you that the class should be defined as 14 15 narrowly as possible.

The key words in our submission are "as possible" because, as we have emphasised, we do not yet know which claimants this affects, if any, and so for present purposes it is not possible to define the class any narrower.

THE CHAIRWOMAN: Can we ask a question about that which we were discussing, which is there is a point about the way in which the claim -- if we were to certify, the claim then gets advertised and you have a limited amount of time to opt out, if it is certified as an opt-out claim.

1 For the reasons you give, you may not -- you say you cannot now determine how to narrow that class, 2 3 presumably because you have not got the shipping 4 contracts and you have not got the delivery charge 5 increases for a lot of the brands, although you might be 6 able to get the second of those in advance of 7 disclosure, I expect. Is there scope, if this were thought to be a major point and it was thought 8 inappropriate to advertise to all BMW buyers in 9 10 2007/2008 if it ultimately becomes clear that they would 11 not be able to really form part of the class -- is it 12 appropriate to consider any form of structure which 13 provides for the class definition to be clarified at a later point, post disclosure, in some way? For 14 15 example, by -- and delaying -- I suppose, most 16 relevantly, delaying advertising. MS FORD: Madam, I very much hesitate with the delaying 17 18 advertising part because the normal approach to this is 19 that, once a CPO order is made, at that point the claim 20 is then advertised. It would be very unsatisfactory, in my submission, to delay that process whereby people are 21 22 notified and the claim is publicised for essentially an

notified and the claim is publicised for essentially and indefinite period because we cannot tell at the moment at what point we will have the requisite clarity to be

able to say, "Well, for this period you BMW owners would

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have a claim, but for this period you Volkswagen owners will not". I do not think we are in any position at the moment to have clarity about when that would happen and I do query the practicality of a class definition which takes that level of granularity.

6 We saw in the Guide that we are encouraged to try 7 and come up with something which is essentially simple 8 and workable. I do question the practicality of trying 9 to get that level of granular detail into a class 10 definition.

11 THE CHAIRWOMAN: Well, you would end up going down and 12 looking at each brand and setting a different date for 13 each brand, I think.

MS FORD: It would probably involve at least that level of 14 15 granularity. What of course possibly could be done is 16 to indicate in the material by which the claim is publicised that recovery is not guaranteed because, for 17 18 example, it may transpire that certain people who are 19 within the claim period might be found in due course not 20 to have a claim so nobody is given an undue expectation. 21 Of course --

THE CHAIRWOMAN: Can I clarify how you see it working? You see, everyone who has bought or acquired after the date in 2006 would be in the class, but as disclosure produces this additional information, that would 1

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effectively scale down what you are claiming by way of aggregate award, would it not?

3 MS FORD: It would.

THE CHAIRWOMAN: Then it would be a separate matter as to
whether Mrs Jones, who bought in the later part of 2006,
actually gets to share in that award?

7 MS FORD: Certainly insofar as there was sufficient clarity, at a particular point in time, one could amend the class 8 definition to reflect that. It is of course subject to 9 10 the point that, Madam, you will be aware I take, that there may be other sources of loss, the currency 11 12 adjustment factor and the bunker adjustment factor. So 13 this is why I hesitate to say, well, you might not even have clarity in relation to the contract and the 14 15 delivery charge dates.

16 The reason why that is important, in my submission, is that it would clearly be unsatisfactory to exclude at 17 18 this stage claimants who may transpire to have suffered 19 loss and this, of course, is a matter that is not within 20 the PCR's knowledge, it is within the defendants' knowledge, because they know how the cartel operated, 21 22 they know how loss arose from that particular element of collusion that the Commission identified in its 23 24 decision.

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This is the classic situation where you have the

1 asymmetry of the information and the claimant is not in 2 a position to know how that might impact. It is [sic] 3 a matter within their knowledge and so it would be 4 unfortunate to exclude claimants who, it might 5 transpire, may actually have been the victims of the 6 cartel.

7 THE CHAIRWOMAN: Okay. Thank you.

8 MS FORD: Madam, I think that covers the question of class 9 definition.

10 I am moving on to deal with the opt-in/opt-out 11 question. In that context, Mr Hoskins identified two 12 questions of law, the first being whether the Tribunal 13 can, as a matter of law, consider an opt-in claim when 14 only faced with an opt-out claim. I do paraphrase 15 slightly, but that, as I understand it, was the first 16 legal issue he identified. Then, secondly, whether the Tribunal can, as a matter of law, consider opt-in for 17 a part of the class, essentially to bifurcate the claim 18 19 in the way that the defendants are inviting the Tribunal 20 to do.

In relation to the first issue, he reminded you of what was said by the Tribunal in *BT* at paragraph 29 and in *Gutmann* at paragraph 51. We have expressly reserved our position as to whether those paragraphs are correct or not.

1 I should clarify, the reason we have reserved our 2 position is not because we are willing to wound but 3 afraid to strike but because we say that it may be that 4 the Tribunal does not actually need to decide one way or another whether the Tribunal is right about that matter 5 6 because we say, on any view, in relation to the second 7 issue, whether on the law or indeed on the facts of this case, it is clearly manifestly misconceived to suggest 8 the bifurcation of the class in the way that has been 9 10 suggested. So we say it may be that the Tribunal does 11 not need to decide the first issue.

12 But to just be clear about what our position is on 13 issue 1 that Mr Hoskins identified, we emphasise that the test that the Tribunal is asked to consider, is 14 15 directed to consider by the rules and by the Guide, is 16 whether opt-in proceedings are practicable. The Guide expresses a general preference for opt-in only where 17 18 practicable -- not a general preference overall, but 19 only where practicable. That is the touchstone. That 20 is always the test that the Tribunal has to apply.

The first simple point we make is, whether as a matter of law or indeed simply as a matter of fact, it cannot possibly be practicable for opt-in proceedings if no opt-in proceedings are being offered. Any suggestion in those circumstances that opt-in proceedings would be

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practicable is necessarily completely speculative.

2 Secondly, we say it is contrary to Merricks to say that the Tribunal must always consider opt-in, 3 4 notwithstanding that that circumstance -- that possibility is not on the table. You have been shown 5 6 that Merricks tells you that certification does not 7 involve a merits test. The Supreme Court identified two what it describes as exceptions to that Rule, one of 8 which is where you have to consider opt-in/opt-out. So 9 10 the normal position, the position where there is no 11 exception, is, according to the Supreme Court, that 12 certification does not involve a merits test. It does 13 not involve any merits test. It is not a different merits test or a test directed at a different question 14 15 of suitability rather than opt-in or any of that nature. 16 Clearly what the Supreme Court is saying is, subject to those two exceptions, the normal Rule is that there is 17 no merits test for certification. 18

So we say, if every time an application for a CPO is made, the Tribunal necessarily considers is it practicable to bring opt-in and what is the merits position on opt-in, that does necessarily undermine what the Supreme Court is telling you, that it does not, as a Rule, involve a merits test.

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Thirdly, in the context of this point, Mr Hoskins

made the submission that the preference of funders cannot be determinative or should not be determinative of this question. I would just draw the tribunal's attention to the view of the Tribunal in *BT* on that particular point. This is authorities bundle {AUTH/29/39}, paragraph 115. The Tribunal say:

7 "... the PCR contends that if (as he predicts) too 8 few customers opt in, the required third-party funding 9 will not be attracted and in reality the claim would 10 never get off the ground. It is hard to see an answer 11 to this point, save the one which we have rejected which 12 is that in reality a large number of the relevant 13 customers would opt in."

14 So certainly the Tribunal in *BT* did see a lot of 15 force in the reality to the matter that these claims 16 require funding.

So that is our position on the first point of lawthat Mr Hoskins identified.

I am moving on to the second point, which is: is it open to the Tribunal to bifurcate the class? In relation to that, our submission is that the legal rules, so the Act, the rules and the Guide, when they refer to this question, you do not see mention of proceedings or any part of them and you do not see a mention of the possibility of bifurcating the

1 proceedings. What you see is a -- what is envisaged is 2 a unitary consideration of whether the proceedings, as a whole, should be opt-in or opt-out. 3 To make that good, if we start with the Act, 4 authorities bundle {AUTH/1/4}, section 47B(7)(c): 5 "A collective proceedings order must include the 6 7 following matters ... "(c) specification of the proceedings as opt-in 8 collective proceedings or opt-out collective proceedings 9 . . . " 10 11 So they are envisaging a fairly binary question. 12 Then if you go to tab 2, page 46, {AUTH/2/46}, Rule 79(3): 13 14 "In determining whether collective proceedings 15 should be opt-in or opt-out ... the Tribunal may take into account all matters it thinks fit, including ...: 16 17 "(b) whether it is practicable for the proceedings to be brought as opt-in collective proceedings ... " 18 Again, a binary question: which one? 19 20 Mr Hoskins took you to Rule 80, so this is on page 47, [AUTH/2/47], and he referred to 80(1)(d) and he 21 made the point that you have to describe or otherwise 22 identify --23 THE CHAIRWOMAN: No, 80. Go back up to the top of the page, 24 please. Thank you. 25

MS FORD: He made the point that you "describe or otherwise identify the claims certified for inclusion in the collective proceedings". He made the point it is "claims" plural, it is

5 a collection of claims, but of course the proceedings as a whole are referred to in the singular, so "the claims 6 7 certified for inclusion in the collective proceedings". If you look at subparagraph (f) in this Rule, you 8 9 see: "state whether the collective proceedings [singular] 10 are opt-in or opt-out collective proceedings." 11 12 Again we would say that what is envisaged is 13 a relatively binary enquiry. The same applies if you look at the Guide, 14 15 $\{AUTH/3/86\}, 6.39.$ If we can go down to the second 16 bullet, please: "Whether it is practicable for the proceedings to be 17 18 brought as opt-in proceedings ... " 19 You can see even in the text: 20 "... whether it is practicable for the proceedings 21 to be certified as opt-in. There is a general

22 preference for proceedings to be opt-in where

23 practicable."

24 So, in my submission, in each of the places where 25 the exercise that the Tribunal must engage in is

described, what they are envisaging is that you determine one or the other. You say: is this going to be opt-in or opt-out? They do not contemplate the possibility that you might essentially chop off the head of the class and determine that that should be opt-in and then the remainder should be opt-out.

7 We do say that this is either a strict point of law because, in our submission, it is very clear on the face 8 of the legislation that it is not contemplating doing 9 10 that at all -- so this is potentially a jurisdictional 11 question as to whether you have any power to do it at 12 all -- but, equally, in my submission, it is strongly 13 indicative -- even if you did have the power, it is not contemplated and clearly not envisaged as a way forward 14 15 by the legislative regime.

We do place some reliance on the background to the statutory regime in this context as well, and there is a summary of that in *Merricks* at paragraph 20. It is {AUTH/25/8}. This is Lord Briggs summarising how the regime came into being:

"Although now forming part of the Competition Act
1998, the statutory part of the structure for collective
proceedings was introduced, by amendment, in two stages.
The first was in the Enterprise Act 2002, but it only
permitted opt-in proceedings and was unsuccessful. The

second was in the Consumer Rights Act 2015. This
followed a public consultation ... it was announced that
the Government wished to bring forward proposals to
improve the regime [improve a regime which previously
envisaged only opt-in] for bringing private actions for
redress for anti-competitive behaviour."

You see the aims there, {AUTH/25/9}:

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8 "Under the heading 'Why is reform needed?' the paper 9 recognised ... the widespread view that private actions 10 were the least satisfactory aspect of the competition 11 regime, so that there was wide recognition of the need 12 to improve 'access to redress and dispute resolution'." 13 They point out:

14 "'Currently it is rare for consumers and SMEs to 15 obtain redress from those who have breached competition 16 law, and it can be difficult and expensive for them to 17 go to court to halt anti-competitive behaviour.'"

You see further down the page recognition of thedifficulty that they are addressing:

"'... competition cases may involve large sums but be divided across many businesses or consumers, each of whom has lost only a small amount. This means that a major case, with aggregate losses in the millions or tens of millions of pounds, can nevertheless lack any one individual for whom pursuing costs makes economic

1 sense.'"

2 So this is the statutory background to the regime and it arises in circumstances where there was solely an 3 4 opt-in proceeding available and it was, as the 5 Supreme Court said, unsuccessful. Only one case was ever brought under it, by which -- which essentially 6 7 said, "We are not going to try to bring a case again because the regime is unfit for purpose". That is the 8 background to a circumstance where the possibility of 9 bringing an opt-out action, in order to vindicate 10 11 claims, was introduced. 12 You can see again, if we just go to 54 in this --13 sorry, page 22, paragraph 54, {AUTH/25/22}, you just see below B: 14 15 "The evident purpose of the statutory scheme was to facilitate rather than to impede the vindication of 16 those rights." 17 In our submission, that does provide a relevant 18 19 background to this question because the possibility of 20 an opt-in was considered to be unsatisfactory and the

21 reforms ought then to bring the possibility of opt-out 22 proceedings in order to facilitate the vindication of 23 rights.

I am moving on to Mr Hoskins' submission on the facts of this case. He first made the submission that,

1 because there is a general preference for opt-in rather 2 than opt-out, any attempt to rely on generalities or general aspects of opt-in cannot weigh heavily in the 3 balance. We take issue with that for two reasons. The 4 first is that the general preference, as I have said, is 5 6 for opt-in rather than opt-out where practicable and, as 7 a consequence, when the Tribunal is applying this test of practicability, the general points are important. 8

So, inevitably, factors which make it impracticable 9 10 to pursue opt-in proceedings generally that appear in multiple cases are going to be relevant to your enquiry 11 12 as to whether it is actually factually practicable and 13 you cannot just dismiss them by saying, "Well, they arise in many cases". It is going to be relevant to 14 15 your assessment of the factual practicability of 16 bringing them in any one particular case.

Mr Hoskins took you to $\{B/108/1\}$. This is what he 17 18 described as a "toolkit" and so the respondents are 19 offering the Tribunal a toolkit whereby they can decide 20 what is the threshold for practicability and apply it to 21 their proposed bifurcation of the class. But the 22 question I pose is: well, how is the Tribunal supposed to approach that? How is the Tribunal supposed to make 23 an informed assessment of what is practicable and at 24 what level? How does it pick? We have what I would 25

1 describe as "assertions" from the respondents as to what 2 is or is not practicable and that certain levels of 3 claim might incentivise opt-in and certain levels of 4 claim might not, but there is no evidence in support of 5 that. What the Tribunal does have is detailed evidence from Ms Hollway, explaining exactly why it is not 6 7 practicable to pursue this plan. It really is not a very straightforward exercise. 8

So if, for example, the Tribunal were to say, "Well, 9 10 we will pick a level of 20,000 vehicles and that gives us, on this table, a claim value of some £59,000", first 11 12 of all you do not know whether those 20,000 vehicles are 13 excluded brands or not, so it is conceivable that you could pick somebody who has purchased 20,000 vehicles 14 15 and find that actually they do not have the scale of 16 claim that is being assumed in this table or you could find that this is 20,000 vehicles of the sort that were 17 18 only exposed to a lower overcharge, such as those 19 referred to by Mr Singla in his submissions, and so you find that you have 20,000 vehicles with a very low 20 21 overcharge and the total overall value of your claim in 22 those circumstances is relatively low. So it is not a straightforward and mechanical exercise to say, "Ah, 23 well, if you take a particular number of vehicles, then 24 you can assume that this is a practicable threshold, 25

1 opt-in will work".

2 I am coming on to address the very specific elements which go into whether it is practicable or not, and one 3 of the points that was made by Mr Hoskins was -- it was 4 5 responding to Ms Hollway's evidence about data-gathering and book-building. Ms Hollway -- I think I showed the 6 7 Tribunal the evidence in opening that Ms Hollway was making the point that it becomes very impracticable 8 to -- first of all, for the relevant companies in 9 10 question to assemble the material they need to decide 11 whether to opt in or not and indeed for the relevant PCR 12 to seek to engage in the process of book-building.

13 Mr Hoskins' submission was that, well, that is 14 actually a good thing, data-gathering is a good thing, 15 book-building is a good thing, because the parties in 16 question are making an informed decision on whether to 17 participate in this claim or not.

My submission about that is that is applying the wrong test because the test is not whether it is a good thing; the test is whether or not it is practicable to bring proceedings in this way, opt-in proceedings. Is it practicable? Ms Hollway's evidence is very clearly that these factors mean that it is not practicable.

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Mr Hoskins emphasised that the characteristic of an

1 opt-out proceeding is that you have members of a class 2 who are -- and the claims are brought on their behalf, 3 potentially without their knowledge or consent, and that 4 is the nature of an opt-out proceeding. But the regime 5 fully addresses that because the regime says, for example, that one of the factors you, the Tribunal, must 6 7 take into account is the merits of the claims. You would expect that a claim for opt-out proceedings would 8 have more obviously demonstrable merits -- I think the 9 10 merits must be more immediately perceptible for opt-out precisely for the reason that Mr Hoskins has 11 12 indicated: because you are then authorising the PCR to 13 act on behalf of people who have not expressly opted in and so the regime is specifically acknowledging and 14 15 providing for a threshold to address that matter. Of 16 course, if they decided that they did not want to be party to the proceedings, they have the option to opt 17 18 out.

19 So, in my submission, it is not an answer to the 20 specific practicability concerns to say, "Ah, well, this 21 is because people will be party to a proceeding to which 22 they have not expressly given their consent".

23 Mr Hoskins then addressed the question of claim 24 value, which is obviously another indicator that the 25 Tribunal takes into account. He pointed out one of the

1 indicators is, if you have a small class and high value 2 claim, that might point to opt-in proceedings in the 3 Guide. He made the point that here the defendants' 4 proposal does give rise to a small class and a high 5 value claim and so, therefore, this all points to 6 opt-in. Of course the reason that it does is because 7 they have proposed chopping off the top of a very big class and making a second opt-in small class, and so, by 8 definition, they have identified a small class. Equally 9 10 the reason that the claims in that class are in relatively terms high value is because they have chosen 11 12 to chop off the highest value claims in the class. So, 13 in my submission, it is self-serving to say, "Aha, therefore this satisfies the test for opt-in". 14

15 Mr Hoskins made submissions that it would be 16 straightforward to identify and contact members of the class. Given the time available, I would simply draw 17 attention to the fact that the submissions that were 18 19 made do contradict directly the evidence before the 20 Tribunal of Ms Hollway, who explained why that was not the case and, in particular, she addressed that at 21 22 paragraph 19, just for the tribunal's note, {C/15/6}, and also the reliance on Case Pilots, who have been 23 appointed to assist with publicising the claim, at 46 to 24 48, $\{C/15/14\}$. 25

1 There was a discussion of disclosure and disclosure was at various points presented as some sort of 2 3 advantage that means that the Tribunal should direct 4 opt-in claims. As came out in the course of 5 submissions, of course, the disclosure that will come 6 out from a class would necessarily be at the purchaser 7 level and so it certainly does not assist to any great degree with the problem that Mr Robinson identified, 8 that we have seen many times in his report, the upstream 9 10 pass-on question.

11 As, Madam, you indicated during the course of 12 argument, there are of course other ways of doing it if 13 and to the extent that disclosure or further information might be considered desirable. In FX, the President was 14 15 suggesting that you could possibly sample the class in 16 order to obtain answers to questions and in Trains we saw that there was talk of doing a survey to find 17 18 answers to questions, so there are other ways of 19 approaching this.

THE CHAIRWOMAN: Yes. Can we raise a specific point there? To the extent that Mr Hoskins was saying, "Well, essentially it is unfair not to allow us to get disclosure from some of these big users because, frankly, you are not going to order that in an opt-out situation where you might order it in an opt-in

situation", I think I indicated that there might be
 other ways of dealing with that. I think the point was
 made that nothing legally precludes a disclosure order
 against an opt-out participant.

5 MS FORD: Certainly the rules envisage that as6 a possibility.

7 THE CHAIRWOMAN: If it was felt important for any reason to obtain disclosure from, say, the largest car rental 8 companies, just to take an example, it is possible that 9 10 the Tribunal would feel -- might feel able to take that 11 approach if the relevant -- at least if the relevant 12 proposed claimant, class member, had an opportunity to 13 opt out in order to avoid going to the lengths that would be required with a disclosure order. I just want 14 15 to put that point out there for consideration.

MS FORD: Yes, well, I envisage, insofar as that is a matter that comes up during the course of case management, the Tribunal will hear submissions on it and Mr Hoskins can make his submission that it would be unfair if he was not permitted to get disclosure and any submissions that needed to be made to the contrary could at that point be made.

23 THE CHAIRWOMAN: Yes, I am just conscious that if and when 24 you make a CPO, you put a time limit on opting out, 25 typically. I think you do put a time limit, as

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I understand it --

2 MS FORD: You do.

3 THE CHAIRWOMAN: -- so I wanted to float that point because 4 it might be something where consideration would be 5 appropriate. MS FORD: I am helpfully reminded from behind me that 6 7 Rule 82(2) says that a class member could apply to opt out even after the opt-out date. I am grateful for 8 that. 9 10 MR HOSKINS: I think it is also necessary to look at sub (3) 11 to that Rule, which says: 12 "In considering whether to grant permission under 13 paragraph (2) the Tribunal shall consider all of the circumstances including in particular whether the delay 14 15 was caused by the fault of that class member and (b) whether the defendant would suffer substantial prejudice 16 if permission were granted [as read]." 17 18 So it is circumscribed in those two respects. 19 THE CHAIRWOMAN: Yes. I mean, there are different ways of 20 doing this. One might be via 82(2) but another might be 21 conceivably by the timetable, the general timetable, for 22 when opting out needs to occur. 23 MS FORD: Yes. I mean -- I can see there is some scribbling 24 going on to my left so I do not want to --THE CHAIRWOMAN: I am not necessarily asking for answers 25

1 now. I am flagging the point as a possible point --2 MR HOSKINS: Can I just echo -- I think there may be some common ground between us. I echo Ms Ford's concern 3 4 that, if one looks at the rules, the Tribunal is 5 expected to specify a date by which those who wish to opt out of opt-out proceedings should do so. It is 6 7 clearly not envisaged to be open-ended and certainly I share Ms Ford's experience in the sense that it is 8 anticipated that the date for allowing people to opt out 9 10 of opt-out proceedings will be relatively short. It is 11 not, you know, a year down the line or 18 months down 12 the line. It is something that is to take place at the 13 start, if you like -- if certification is granted, it is something that is to take place early after 14 15 certification. 16 THE CHAIRWOMAN: Yes, in my mind around six months, but I may be wrong about that. 17 18 MR HOSKINS: There is no time specified, but my point is it should not be too long and I think I echo Ms Ford's 19 20 submission on that. 21 THE CHAIRWOMAN: Thank you. 22 MS FORD: Madam, of course the Tribunal will hear 23 submissions as to all those matters in due course, in 24 the course of case management. The point I would make 25 is that the test that the Tribunal is asked to apply now

1 is the test of practicability and the evidence of 2 Ms Hollway, in 32 to 33 of her witness statement, $\{C/15/10\}$, is that the risk of being exposed to costly 3 4 disclosure, if you were an opt-in member of the class, 5 would be a disincentive to opting in. That, in my submission, is a very clear factor that needs to be 6 7 taken into account in weighing up the practicability of the suggestion. 8

Mr Hoskins also made submissions on the aggregate 9 value of the claims, and his submission was that the 10 aggregate value of the case is clearly high enough, even 11 12 excluding large purchaser claims, to make this claim 13 economically viable. The figures he pointed to were Mr Robinson's figures of 31.1 million as a projected 14 15 claim value for private claims only and the fact that 16 the envisaged costs of pursuing the proceedings is just under 15 million, and the submission he made was, "Well, 17 18 that is good money".

19Of course that does somewhat cut across the20submissions that were made by Mr Singla, who was21claiming that these proceedings, in their former value22of 143 million, were still not worth pursuing. But23focusing on how this fits into the question of24opt-in/opt-out, in my submission it is very obvious that25you have to factor in that if you have got two

duplicative claims running side by side, you are going
 to end up with higher costs rather than lower costs.
 That has to be factored in.

But, secondly, in my submission, it is speculative, highly speculative, to suggest that you can get funding for a claim of that value with those returns -- simply to suggest, well, that is the relationship, therefore you can get funding for it. There is no basis, in my submission, to suggest that that is necessarily to be assumed as an economically viable claim.

11 So, Madam, our submission on opt-in/opt-out is that 12 this is a case where it is clearly more appropriate to 13 certify opt-out, in our submission, whether as a matter 14 of pure law or whether as a matter of the facts of this 15 case. The proposal that the class should be bifurcated 16 and part of it proceed as opt-in is hugely impractical 17 and I would invite the Tribunal to reject it.

18 I am moving on to deceased persons and compound 19 interest. My notes are getting increasingly more chaotic. But deceased persons, Mr Holmes set out five 20 21 propositions which he addressed in his submissions and 22 we do not take issue with the first two. So the first two were under English law deceased persons cannot bring 23 claims themselves; claims must be brought by their 24 estate. We do not quibble with that. His submission 25

was that the same applies to collective proceedings under point 2, and again we do not quibble with that.

Where we part company is in relation to his 3 4 proposition 3, which was that the current class 5 definition does not include claims on behalf of the 6 representatives of deceased persons. The Tribunal heard 7 my submissions in opening about how the class definition in the claim form is to be read and understood but 8 I would just like to draw attention as well to how the 9 10 sums which make up the claim have been calculated and how they demonstrate that claims on behalf of the estate 11 12 of deceased persons have always been included within the 13 class.

If we look at {C/5/8}, this is PCR's litigation
plan. If we look at paragraph 15, you can see this is
the paragraph which deals with the size of the class.
It makes the point that:

18 "... it is not possible to determine the number of 19 members of the Proposed Class with precision. However, 20 as is set out in Appendix 4.3 of the BDO Report, 21 approximately 22.0 million new vehicles were registered 22 in the UK during the Relevant Period ..."

So the starting point is all vehicles registered inthe UK.

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"... of which approximately 4.2 million were

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Excluded Brands."

2 So you take out those excluded brands.

3 Then:

4 "The remaining 17.8 million new vehicles were
5 purchased or financed by potential members of the
6 Proposed Class."

7 It goes on. So they are broken down by private
8 purchasers and business purchasers.

9 So in calculating the size of the class, you do not 10 see any exclusion of persons who bought a vehicle and 11 then died.

12 The same applies if you look at $\{B/5/23\}$. This is 13 Mr Robinson just explaining in greater detail the source of the data that he used and he explains that he got it 14 15 from -- it shows the number of new vehicles registered 16 with the DVLA in the UK from the Society of Motor Manufacturers and Traders. It is over the period 2006 17 18 to 2015 and that is the way the data is broken down. 19 But, again, the source data that is being used to make 20 these calculations does not make any reductions for 21 deceased persons.

22 So, in addition to the points that we make on the 23 reading of the class definition itself, we say that it 24 is clear that this was always a claim which included 25 claims which now vest in the representatives of deceased

1 persons. We say that that is the point -- that means 2 that we get different answers as well to issues 4 and 5 3 that Mr Holmes addressed because we say that means that 4 we are not trying to add or substitute -- neither of 5 those things -- new parties to the claim. We say these claims were always there, there was simply an ambiguity 6 7 about the capacity in which they are being brought. Insofar as the Tribunal considers that it would be 8 optimal to amend to address that ambiguity, we have 9 10 indicated we will do so, but we do not accept that it 11 takes us into the sort of field that was being dealt 12 with in Merricks, where you have to be fitting yourself 13 into either Rule 38 or Rule 32 because it is simply a matter of clarifying the basis on which claims already 14 15 included are brought.

16 The submission was made -- the comparison we shall be making when we are comparing ourselves to Merricks, 17 I understand the submission was made that we should be 18 19 comparing ourselves with the proposed amended Merricks 20 claim form rather than the initial Merricks claim form. 21 Mr Holmes made the submission that, if you look at the 22 amended Merricks claim form, ours is the same as that 23 because they had actually put in a reference to claims on behalf of deceased persons. But, of course, the 24 amended Merricks claim form was itself on its face 25

defective precisely because they tried to claim on behalf of the deceased persons themselves rather than claims made by the estates, the representatives. So we say that we are not in that position at all. Our claim form is not on its face defective; it simply does not expressly state the basis on which those elements of the claims are brought.

So we do say that we do not even get into the 8 question of which Rule you proceed under. If you do 9 need to fit it in under a Rule, in our submission, the 10 11 fact that these claims were always in there essentially 12 means that multiple of the provisions either under 13 Rule 32 or Rule 38 would be amenable to the situation. The oddity is, of course, that the way in which the 14 15 rules are expressed, they are talking about a party and 16 it is not really immediately transferable to the situation of a class. But if we just look at 32(2) --17 18 so this is $\{AUTH/2/22\}$ -- in my submission there are 19 a lot of similarities in all three of the possibilities 20 under 32(2) so:

21 "To add or substitute a new claim, but only if the 22 new claim arises out of the same facts or substantially 23 the same facts as a claim in respect of which the party 24 applying for permission has already claimed a remedy in 25 the proceedings."

1 Well, here, of course, you already have a claim in 2 the proceedings. It is not really a new claim but it certainly arises out of the same facts. You are simply 3 4 indicating, "Well, we are bringing these claims that 5 were already there on behalf of this person". You then have (b): 6 7 "to correct a mistake as to the name of a party ... " Of course it is not strictly a party because it is 8 a member of the class, but if it is a mistake as to the 9 10 name of the party, that is at least analogous to the 11 situation where you have not specifically clarified that 12 this claim is brought on behalf of the estate's 13 representatives rather than the deceased persons 14 themselves. 15 And then (c): 16 "to alter the capacity in which a party claims ..." Well, again, I suppose you could say it is analogous 17 18 to that in the sense that you are altering your capacity 19 from the actual deceased person themselves to a claim by 20 the estate. It is all analogous rather than directly, 21 in my submission because, of course, it is not really 22 directly grappling with the situation of collective 23 proceedings. 24

24The same applies to the various points under 38,25{AUTH/2/24}. I think if we go down to subparagraph (7):

1 "... the new party is to be substituted for a party
2 who was named in the claim form by mistake ..."

The Tribunal has my point that it is not really a party and of course it is not really a substitution because we say these were already there.

6 THE CHAIRWOMAN: You say a member of a class is not a party? 7 MS FORD: Well, it is not strictly a party in the sense that 8 the party is the PCR and the respondents, but I think 9 you must assume that this applies by analogy because it 10 is clearly the case that these rules are intended to 11 apply to collective proceedings.

12 So the point I make generally is that, in our 13 submission, the fact that these claims were always there is a very important distinguishing factor as between us 14 15 and the situation on the *Merricks* remittal. We do not 16 think that we should actually have to cram our situation into any of these parts of the rules, but, in any event, 17 18 we say that clearly the rules are contemplating that you should be able to deal with a situation such as ours. 19 20 The claims are already there.

21 Madam, that deals with our position on deceased22 persons.

I am just turning to deal with compound interest. In relation to this, again, I rely primarily on the submissions that I made in opening as to our position.

1 The submission that Mr Holmes made in response was that 2 the proposed methodology we have indicated does not meet the Pro-Sys test. There were sort of two limbs to it. 3 On the one hand, it is suggested, "Well, it is a bit 4 5 broad brush". On the other hand, it is submitted, 6 "Well, it does not grapple in detail with various points 7 that the respondents have since identified". Insofar as the complaint is, "Well, this is too broad brush", we 8 would draw attention to the position in Merricks, where 9 10 there was a methodology advanced to deal with pass-on which, as Mr Singla emphasised, did satisfy the Pro-Sys 11 12 test, and that was extraordinarily broad brush because 13 it covered the entire economy and it split the economy into various sectors and it came up with an average 14 15 pass-on rate across the sectors. That was over a period 16 of over a decade and that was sufficient for the 17 purposes of the Pro-Sys test.

So insofar as the complaint is, "Well, you have taken too much of a broad brush approach", in our submission that is not a viable complaint in the light of *Merricks*. Insofar as the complaint is, "Well, there is a lack of detail about how you envisage addressing various complexities", we say that that is a point that has already been addressed in *Trains*.

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If we look at {AUTH/30/67}, paragraph 162, this is

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the context of the paragraph where they are talking about a possible survey. The Tribunal says:

3 "Expert evidence at this stage should explain the 4 methodology proposed and indicate the available sources 5 of data to which it will be applied, but it does not 6 have to provide detailed elaboration of the way the 7 analysis or analyses will be conducted."

In my submission, that really applies to the 8 circumstances of the present case because what are being 9 10 raised are increasingly points of detail about, "Well, 11 how do you propose to deal with this and how do you 12 propose to deal with that?". That, in my submission, is 13 not a legitimate basis for objecting to certification of this issue altogether. I do not understand anyone to be 14 15 realistically suggesting that it cannot actually be done. In that circumstance, in my submission, it is 16 appropriate to be certified. 17

18THE CHAIRWOMAN: Are you suggesting, for example, that the19methodology proposed could be elaborated on to20distinguish between how hire purchase and PCP contracts

22 MS FORD: Well, I do not have instructions as to that

23 particular point, but --

24 THE CHAIRWOMAN: No, as a matter of principle.

are dealt with, for example?

25 MS FORD: Yes, as a matter of principle. Clearly the

1 Guideance that Mr Robinson has given in his report is 2 a relatively high-level approach. He is saying, "I am going to take average finance rates, I am going to take 3 4 an average period of financing and I am going to work it 5 out". There is no doubt that it is a relatively high-level approach and, in my submission, it should not 6 be criticised for that. There is an extent to which you 7 have to say, "Well, you need to stop going down into 8 further and further levels of detail at the 9 10 certification stage".

11 Of course, as and when we have relevant factual 12 evidence that tells us how do we go about this, what the 13 relevant proportions are, what the relevant rates are, 14 that sort of thing, that is the time at which it can be 15 done.

Madam, unless I can assist the Tribunal further,
those are my submissions.

18 THE CHAIRWOMAN: Thank you very much.

19Thank you to all the advocates for your very clear20submissions. Judgment will follow in draft on21a confidential basis initially in due course. Thank22you.23(4.26 pm)24(The hearing concluded)

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